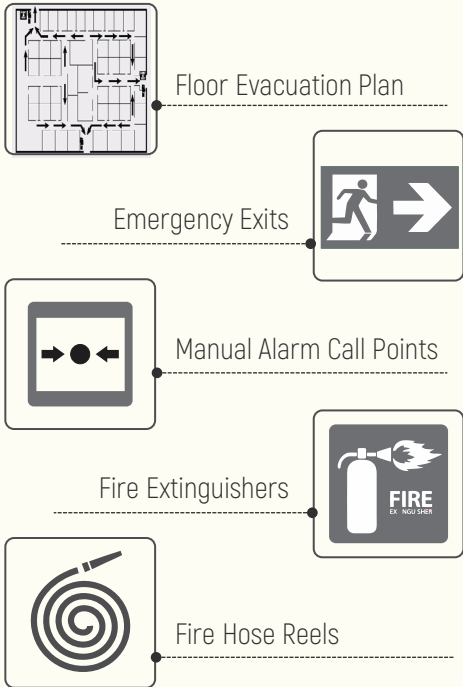# A QUICK GUIDE DURING AN EMERGENCY

An emergency comes without a warning, so here are some tips to help you stay prepared.

1 KNOW YOUR EMERGENCY EXITS & EVACUATION ROUTES

BE FAMILIAR WITH SIGNS

- Floor Evacuation Plan
- Emergency Exits
- Manual Alarm Call Points
- Fire Extinguishers
- Fire Hose Reels

FOLLOW THE INSTRUCTIONS of the building and Area Fire Wardens

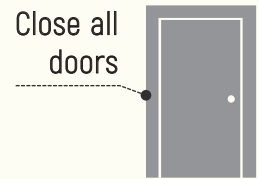**FOLLOW DIRECTIONAL SIGNS** to emergency exits

PLEASE BE RESPONSIVE TO FIRE ALARM sounds and evacuation announcements

If the evacuation alarm sounds, **LEAVE THE BUILDING IMMEDIATELY**

Close all windows

Close all doors

DO NOT RETURN to collect your belongings

2 BE SAFE AND ACT WITH CAUTION

DO NOT OPEN THE DOOR if it feels warm to the back of your hand. Warm or hot door temperatures could indicate **FIRE ON THE OTHER SIDE**
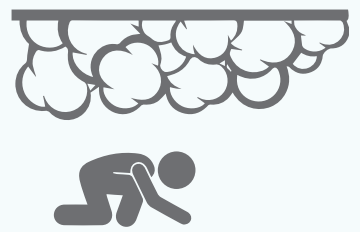
IF EXIT ROUTE IS BLOCKED, STAY PUT. Open a window and wave to **SIGNAL FOR HELP** using something white such as a pillowcase or a piece of clothing

STAY LOW AND CRAWL to avoid breathing in smoke

3 MOVE QUICKLY TO YOUR ASSEMBLY POINT

ASSEMBLY POINT IS LOCATED AT A SAFE DISTANCE, they are specially intended for evacuees to gather & remain safe

WALK QUICKLY AND CALMLY to your Assembly Point and remain there

Check if anyone is missing and report it immediately

4 SOUND AN ALARM & DIAL 997 FOR HELP

IF YOU DISCOVER A FIRE activate nearest call point and **CALL 997**

IF YOU ARE TRAINED TO USE A FIRE EXTINGUISHER use an appropriate one to put out immediate fire, only if able to do so

SHOUT a warning to alert your neighbours and those close by

5 ALLOW ACCESS TO RESCUE & MEDICAL UNITS

DUBAI CIVIL DEFENCE WILL CONDUCT ALL **RESCUE AND MEDICAL DUTIES**

DO NOT MOVE AN INJURED PERSON, keep him/her lying down, covered and warm

6 UPDATE YOUR DETAILS

CALL 800 EMAAR

UPDATE NUMBER OF PERSONS in your apartment, to assist in case of emergency

NOTIFY

DISABILITIES / IMMOBILE ELDERLY PERSONS with their conditions to help us provide assistance during evacuation
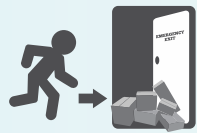
A DEDICATED AIDE will be assigned to assist them during a fire evacuation

7 REPORT ANY DEFECTS OR ISSUES IF YOU NOTICE

- Damaged or tampered fire rescue or protection equipment
- **BLOCKED** EMERGENCY EXIT
- Fire doors not closing properly, or
- If you believe you have a faulty detector or sprinkler head

Report it immediately to **communities@ecm.ae** or call us on **800 EMAAR (36227 800).**

Emaar Community Management will not be held liable for any damages or losses you may incur.

EMAAR | COMMUNITY MANAGEMENT