

community buzz

DECEMBER 2022

ARABIAN RANCHES

EMAAR

what's inside



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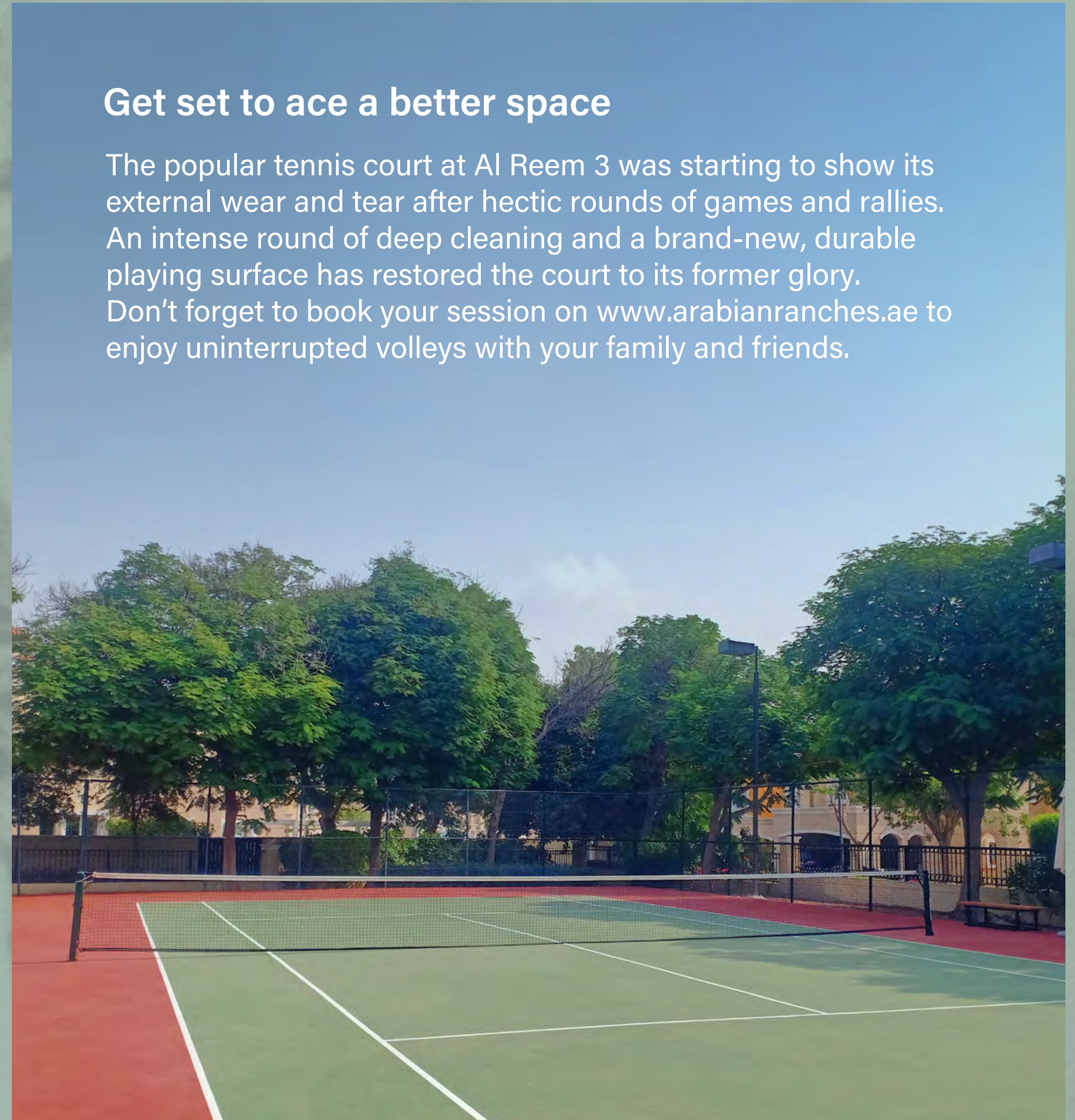


Striped rush breakers

75 speed humps across Arabian Ranches have received a fresh coat of paint for a cleaner appearance and improved night visibility for cruising through the community roads. The humps have been instrumental in reducing speed, and accidents and have also proven to be a great check for distracted drivers - just in time for the festive season.

Get set to ace a better space

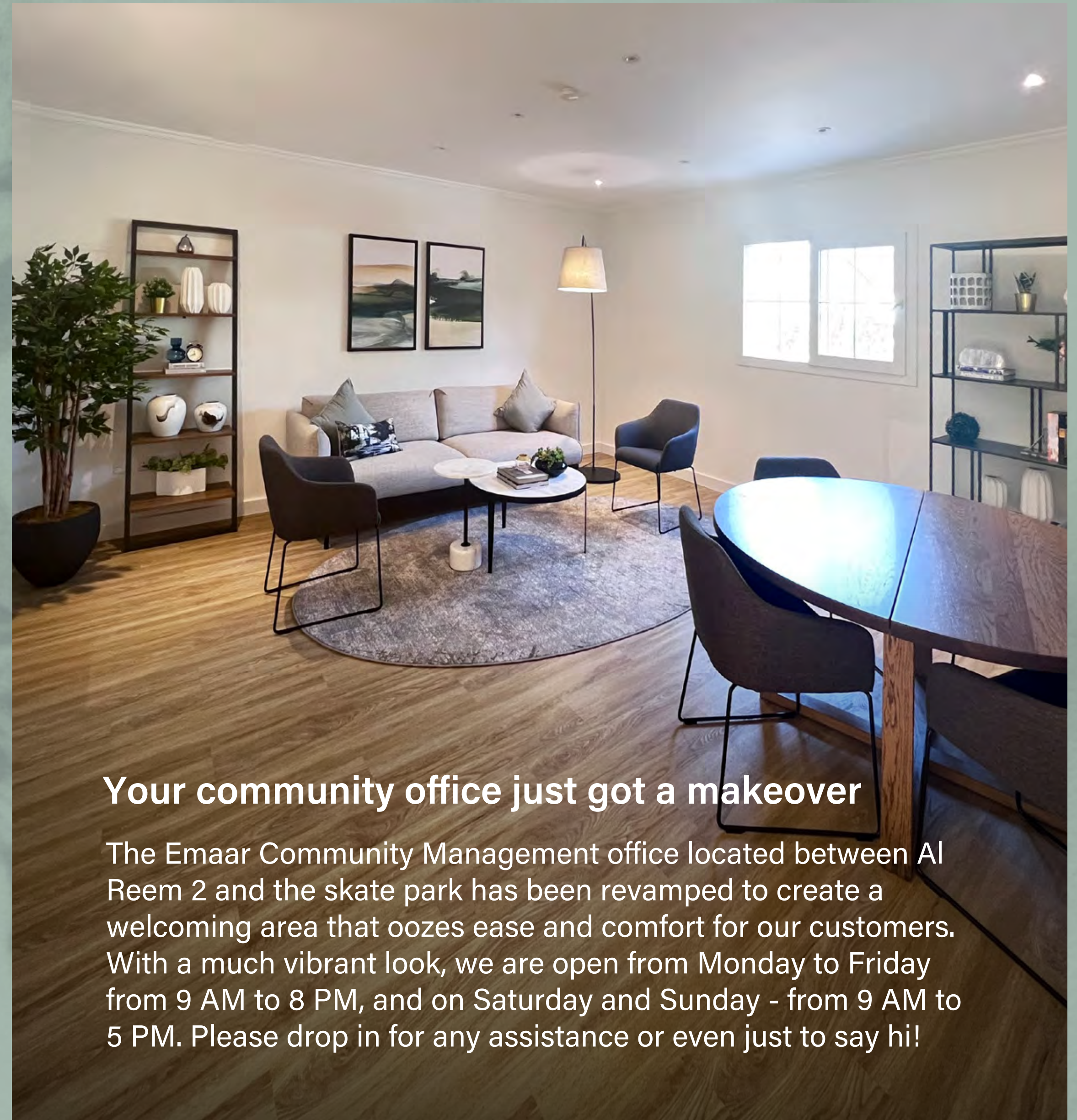
The popular tennis court at Al Reem 3 was starting to show its external wear and tear after hectic rounds of games and rallies. An intense round of deep cleaning and a brand-new, durable playing surface has restored the court to its former glory. Don't forget to book your session on www.arabianranches.ae to enjoy uninterrupted volleys with your family and friends.





Meet Smiling Sam

Motorists in Polo Homes can look out for the new speed display sign – SAM or Smiley Activated Message to check if they comply with the community speed limits. An installed radar employs echolocation (just like a dolphin) to detect speed by emitting pulses and measuring the speed of incoming reflections. Remember, it does not smile for speedsters, so keep a watch and drive safe.



Your community office just got a makeover

The Emaar Community Management office located between Al Reem 2 and the skate park has been revamped to create a welcoming area that oozes ease and comfort for our customers. With a much vibrant look, we are open from Monday to Friday from 9 AM to 8 PM, and on Saturday and Sunday - from 9 AM to 5 PM. Please drop in for any assistance or even just to say hi!

Rule Refresher

The festive season is here and this quarter, we bring you nine top tips on what it takes to be a good neighbour.



Be respectful of your neighbours when you throw a party. Follow the noise ordinance and keep it a minimum.



Follow proper waste disposal practices. Everyone wants a clean vicinity.



Be mindful when using common amenities. Move on once you are done.



Be a responsible pet parent by keeping them on a leash when visiting common areas. Most importantly, clean up after them.



Do not tailgate other vehicles and carry your vehicle access cards with you.



Mosquito season is here. Empty out uncovered food, water, water features, bird feeders, toys, and buckets. Clean out the outdoor floor mats.



Do not overspeed inside your community. Be mindful of senior citizens, children, and strollers.



Avoid parking in front of others' parking spots.



Do not store furniture, strollers, or belongings at your carports. It's unsightly and can be an obstruction in an emergency.

Update your details

Have new family members living with you? Or changed your mobile number?

Avoid missing out on important news, events or campaigns by keeping your information updated.



Log in to your community portal or Emaar One mobile app and click PROFILE. Use EDIT to revise details. You will receive an OTP for changes on mobile number and email addresses.



Upload new Tenancy Contracts or Emirates ID card by logging in to the community portal. Select RENEWAL from the menu to add new documents.



Ensure mobile numbers and email addresses are the ones you regularly use.



Access cards are linked to Tenancy Contracts. Close to expiry, three email reminders for renewal are sent to avoid card deactivation.



For uploaded documents, limit files names to alphanumeric characters and ensure size is below 2 MB to avoid errors. Preferred formats are pdf, jpeg or png and Google Chrome is the recommended browser.



Feel free to reach us at 800 EMAAR (36227) and our team is happy to help.



Service fee quick guide

The community service fee is a homeowner's annual contribution towards expenses that maintain the amenities, landscaping and security of the community.



Why must I pay?

Service fee defaulters impact the ongoing maintenance of the community, administration, common area insurance, management, audit, and expenses required to run the community's common areas.



How can I pay?

- Your community portal, arabianranches.ae
- Emaar One mobile app
- Community service fee kiosks at your community centre*
- Set up Auto Pay on your portal
- Cash, card (including Amex), and cheque payments**
- Bank transfer

*as applicable

**Available at Customer Happiness Centre, Building 2, Emaar Square



Things to remember

- Auto Pay must be renewed at the start of every year. It is valid only for a particular year's invoicing period.
- In case of concerns over fees charges on the Mollak system (Noqodi), please pay on the portal or Emaar One mobile app.
- Payment reminders for outstanding fees are sent four days before the due date, one week and two weeks after the due date.
- Defaulters may attract an eventual case at the Rental Dispute Centre. This could slow down processes for Ejari and NOCs for sale of property.



In case of further queries, reach us on 800 EMAAR (36227) or write to us at servicefees@ecm.ae

Hot water savings

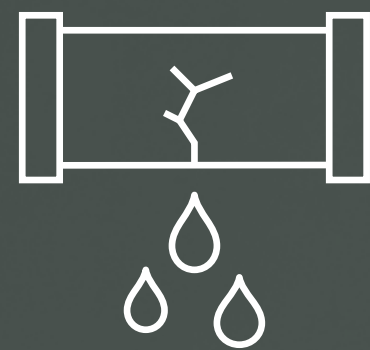
With the onset of cooler months, the water heaters at homes across the community will be working overtime. But here are our two cents on bringing down those extra digits in your DEWA bills.



Switch off the heater when not in use and at night. This will reduce your utility bills.



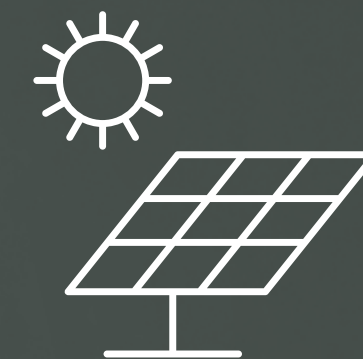
It takes only 20 mins to warm water for one shower. Switch off heaters after use.



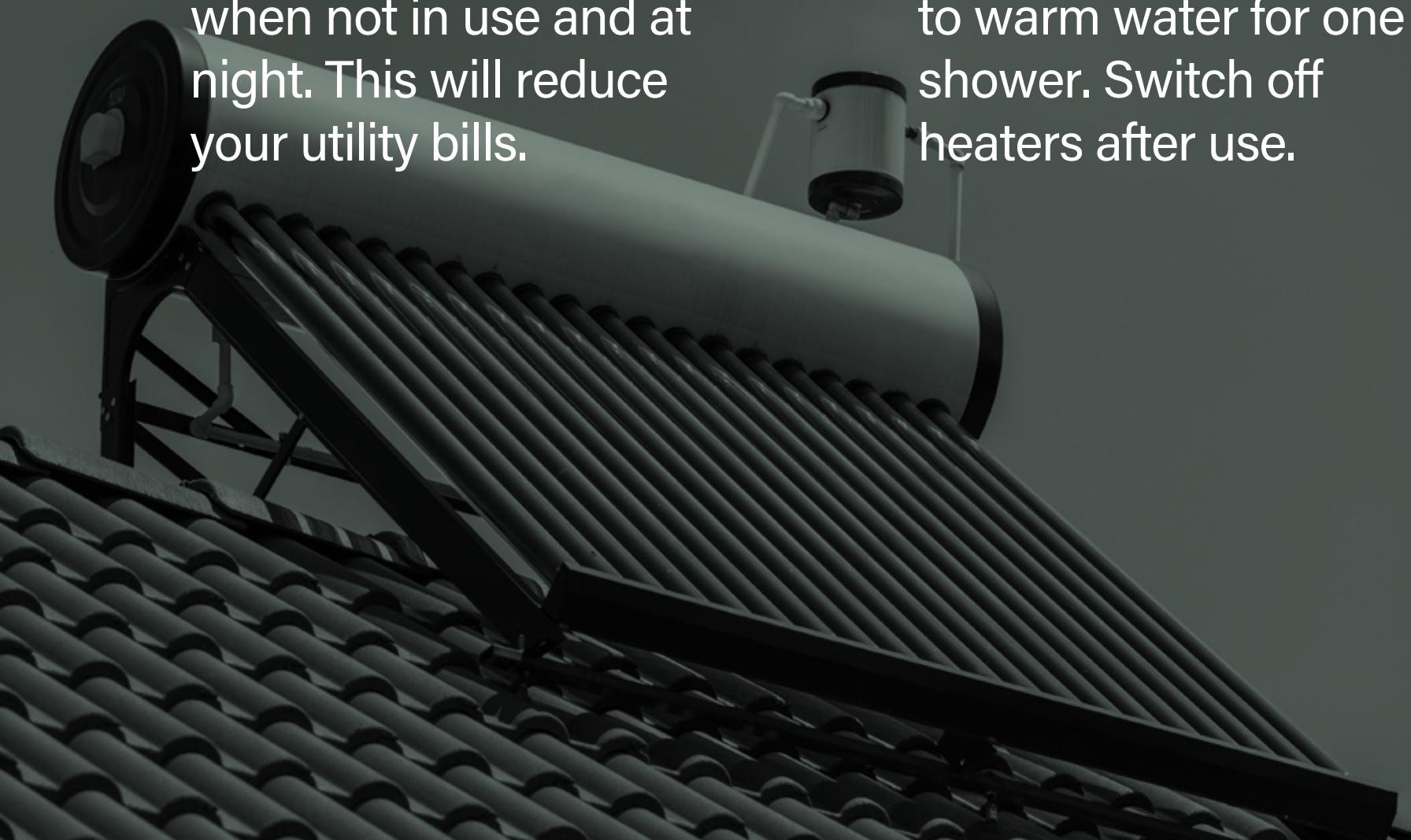
Look out for leaks and dampness in your bathroom and shower areas. This is a classic sign of faulty water heaters. Not only can they spike your bill but is also a hazard.



Be religious about yearly maintenance. A well-maintained water heater does not use much energy.



Getting a new water heater? Opt for a solar or electric heater with a top rating of 5 or 4 stars and approved by the Emirates Authority for Standardization & Metrology (ESMA).



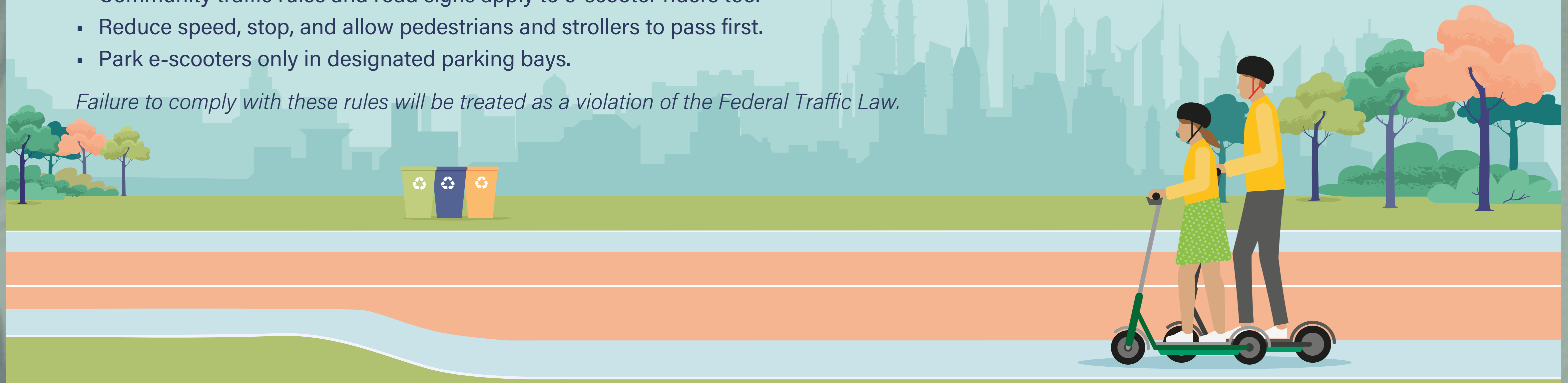
When on an e-scooter...

With the rise in popularity of e-scooters in town, so have the related mishaps.

They may be the easiest mode to zoom around in, but here are a few golden rules to follow when using them in your community premises.

- Riders must be 16 years or above.
- Users must wear protective helmets, knee bumpers, and reflective clothing.
- One cannot exceed 20km/hr on an e-scooter and avoid internal roads during peak hours.
- Riders must not carry anything that impacts their balance during the ride.
- Ferrying other people around is not permitted.
- Community traffic rules and road signs apply to e-scooter riders too.
- Reduce speed, stop, and allow pedestrians and strollers to pass first.
- Park e-scooters only in designated parking bays.

Failure to comply with these rules will be treated as a violation of the Federal Traffic Law.





Turn on Vacation Mode

Travelling for the holidays? Log in on Emaar One (available on Play store and App store) and turn on vacation mode. This will alert our security force to keep an eye on your home when you are away.

Remember

UNPLUG

your electrical appliances to avoid power surges or fires.

LOCK UP

your valuables, doors, and windows.

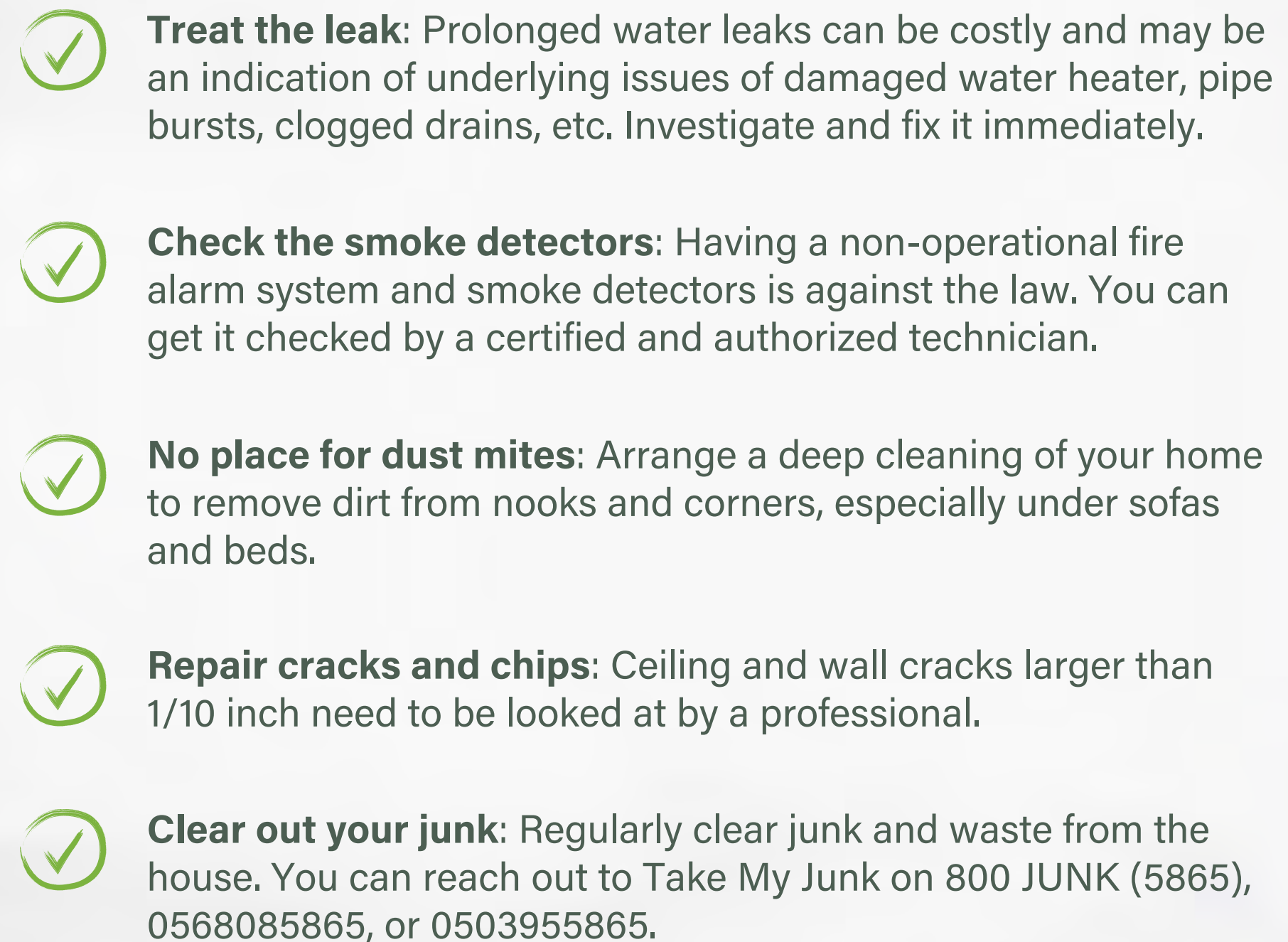
HAND OVER

keys to someone you trust for an occasional check.

Download the Dubai Police app or visit www.dubaipolice.gov.ae and fill in the Home Security Application to register your unit. Patrol cars will keep an eye on their home, when they are patrolling the neighbourhood.

Get a Home Health Check

Your home is your happy place. Keeping it sustainable, clean, and comfortable can prevent major damages and save you money in the long run. Bookmark this checklist to enhance the quality of your home.

- 
- ✔ **Treat the leak:** Prolonged water leaks can be costly and may be an indication of underlying issues of damaged water heater, pipe bursts, clogged drains, etc. Investigate and fix it immediately.
 - ✔ **Check the smoke detectors:** Having a non-operational fire alarm system and smoke detectors is against the law. You can get it checked by a certified and authorized technician.
 - ✔ **No place for dust mites:** Arrange a deep cleaning of your home to remove dirt from nooks and corners, especially under sofas and beds.
 - ✔ **Repair cracks and chips:** Ceiling and wall cracks larger than 1/10 inch need to be looked at by a professional.
 - ✔ **Clear out your junk:** Regularly clear junk and waste from the house. You can reach out to Take My Junk on 800 JUNK (5865), 0568085865, or 0503955865.

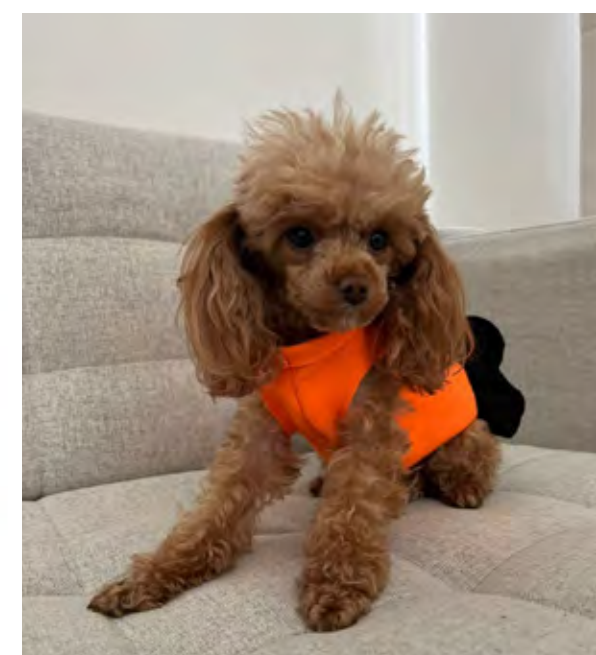
Rewind

Halloween Fright Night



MY SPOOK TACULAR PET

Congratulations to all the furry babies that dressed up for the Halloween competition. Presenting the winners of My Spooktacular Pet who got themselves a grooming session each from Pet Corner Dubai.



BabeDog
Dubai Hills Estate



Perksik
Reem



Harley
Dubai Hills Estate





Diwali Home Decoration Champions



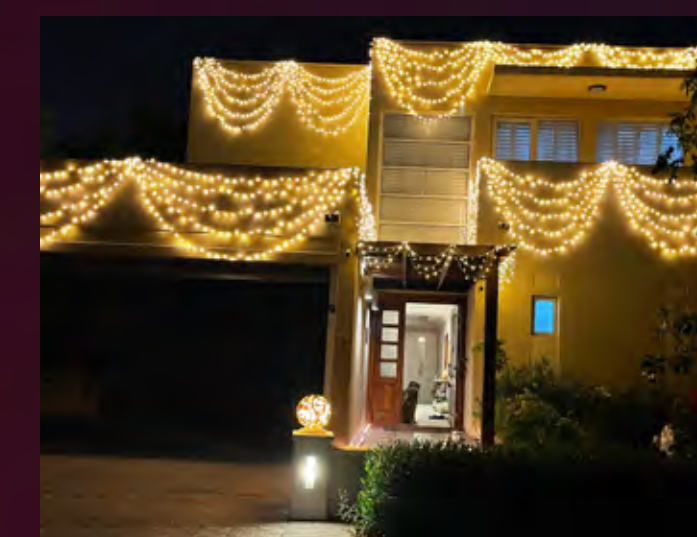
A huge shout out to our winners who ushered in the Festival Of Lights with jaw-dropping decorations at their villas. Kudos!



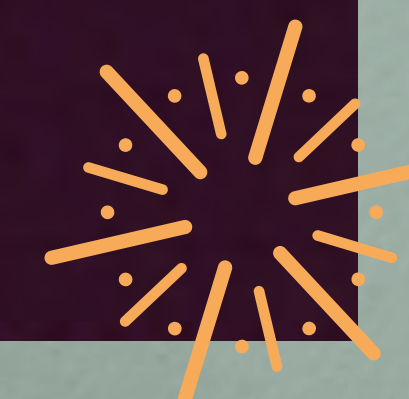
1st prize
Dhananjay Singh
Rathore - **Mirador**



2nd prize
Yadwinder Sharma
Saheel



3rd prize
Dr Vrata Shetty
Saheel



RECIPE CORNER

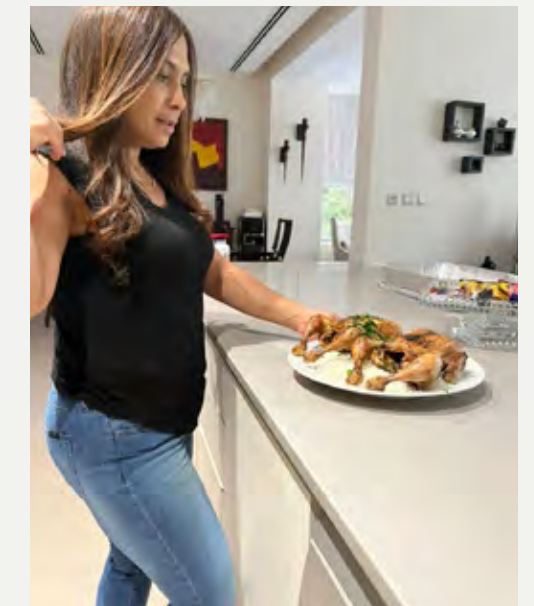
Celebrations are incomplete without food and banter. Some recipes have a special place in our lives because of the memories around it. This festive season, our resident, Faika from Dubai Hills Estate shares a dish close to her heart and family.



Rosemary Chicken Roast

What you will need

- Full chicken 600-700 gms
- Black pepper 1 tsp
- Rosemary 4 tbsp
- Paprika Half a tsp
- Lemon juice (as per taste)
- Olive oil
- Soya sauce 5 tbsp
- Water



- Preheat the oven to 180C. Prep the chicken with black pepper, rosemary, and paprika inside out.
- Mix soya sauce in a cup of water and set aside. Cover the baking dish with foil paper, pour the soya sauce mix and place it in the oven for 30 mins at about 180C.
- Place the chicken in this dish (make sure there is still enough water in the dish) and cook at 180C for another 30 minutes or until the chicken is done.
- Drizzle with lemon juice and olive oil before serving.
- Serve the roast chicken in a bed of rice and potato wedges.

Pro tip: Add a dash of soya sauce to the chicken before baking for the golden hue.

From the Resident's Desk



Sun blazing, birds chirping, lush green spaces, lovely jogging tracks, and the lakes. We wake up to a beautiful, vibrant community - one that lives and thrives together, for yourself, your family, friends, and your pets.

But are we doing enough for the community's hygiene? Let's start with picking up after your pets. Not the most glamorous task but a worldwide survey by APPMA suggests only 40% of pet handlers pick up after their pets. This is, however, changing.



Waterbodies, alert!

Rains wash it away or it gets drained out in our sewage system. But decomposing pet waste releases excessive nutrients that give birth to algae and weed, making our lakes murky and smelly.



Pathogen harbour

Salmonella and e.coli found in pet poop can cause diarrhea, stomach cramps, and fever. Let's pick up before it's too late.



Not a fertilizer

Pets eat meat and grains, so their waste contains nitrogen that makes grass turn brown or yellow.

Cleaning up pet poop is the new law in many communities and heavy penalties are imposed if laws are not followed. Here are my top tips we can adopt to help our communities:

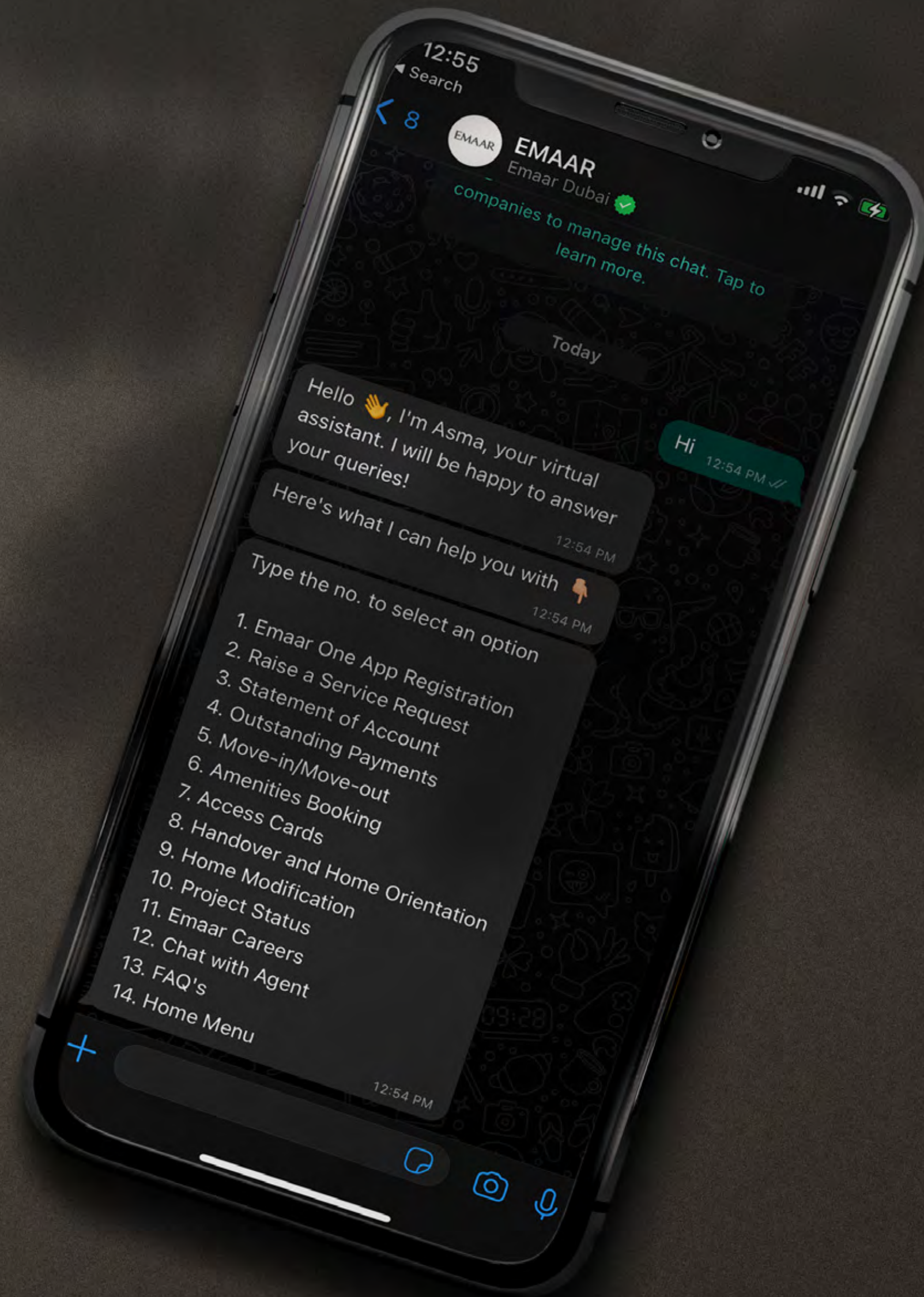
- Use the dog waste bins in your community provided by Emaar.
- Use a poop scooper.
- Keep an eye on the food your pets eat. Use high-quality ingredients.
- Always carry a waste bag on your pet walks or pet runs.
- Do not allow your pet to poop near lakes or any water features.
- Spread awareness amongst your fellows, family, and friends.

Concerned resident & pet enthusiast
Sidarth Mahindra, Arabian Ranches

WE HEARD YOU *and we're here for you!*

Manage your property in a touch.
Introducing our new Whatsapp bot
for 24x7 chat support

Say HI on 800 EMAAR (36227)



Crossword challenge

Put your thinking caps and try to work your way through the clues. First five to solve the crossword win exiting prizes!

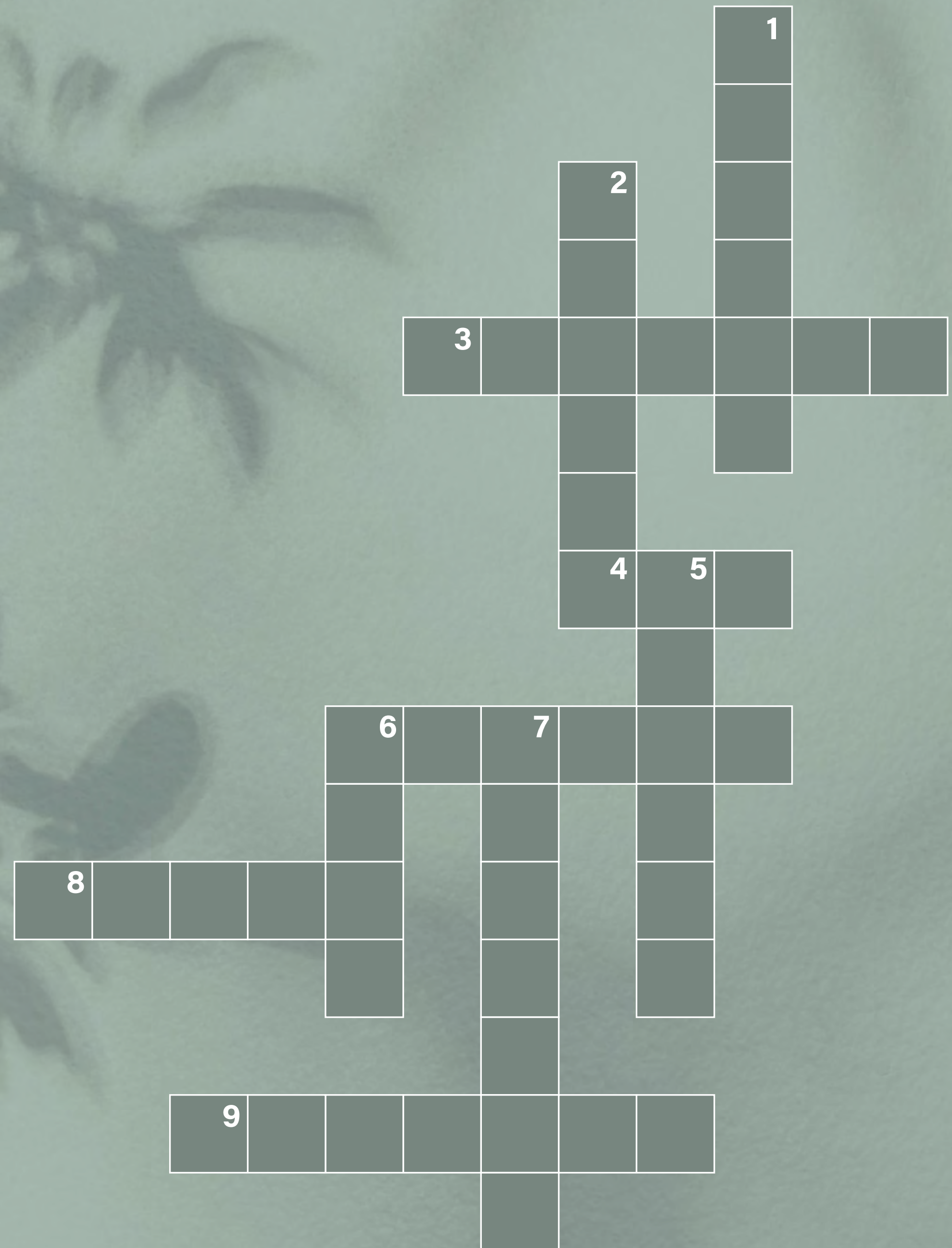
Send your answers to events@ecm.ae with your full name, address and mobile number before 31 December 2022.

Across

- 3. hawaiian guitar
- 4. santa's helper
- 6. brightness
- 8. father christmas
- 9. santa comes through

Down

- 1. small talk
- 2. showy trinket
- 5. written message
- 6. bread
- 7. wreath of flowers





**KEEP AN EYE
OUT WITH
EMAAR EYE!**



EMAAR
ONE

Introducing your very own virtual reporting tool





EMAAR EYE

on Emaar One mobile app.

Notice anything in the community common areas, hotels or entertainment destinations that needs fixing?

See it. Click it. Report it.

Log in to Emaar One and select **EMAAR EYE** to follow the steps below.

- 
CLICK A PICTURE FROM YOUR SMARTPHONE
- 
ATTACH PICTURE AND SELECT THE CATEGORY
- 
MENTION LOCATION OF THE ISSUE
- 
ADD A VOICE NOTE OR TEXT AND SUBMIT

Every time you report an issue, you enter a monthly raffle to win uber cool prizes!

QUICK



EASY



REWARDING

EMAAR

COMMUNITY MANAGEMENT

We are live on social media



Follow us on [@emaarcommunities](#) on Facebook and Instagram.
Catch up on all our news, exciting contests, and campaigns.

In & around

Health

Life Pharmacy
+971 4 571 8007
Grand Optics
+971 4 361 9420
Medi Link Pharmacy
+971 4 361 8218
Mediclinic Arabian Ranches
+971 4 247 8555

Pet care

Pets Delight
+971 4 361 8184

Groceries

Carrefour Market
+971 4 706 1209

Dry Cleaning

Eezi Clean
+971 4 360 8431

Tailoring

The Custom Shop
+971 50 8739095

Salons

The Barber Shop
+971 4 558 7142
Tips & Toes
+971 4 301 9990
Derma Lounge
+971 4 368 1453

Beauty

Wojoo
+971 4 457 9939

Toys

Early Learning Centre (ELC)
+971 4 442 1523

Photography

Photo Magic Digital LLC
+971 4 361 8052

Tourism

Prime Travels
+971 4 361 8121

ATMs

(at Arabian Ranches Retail Centre)
Emirates NBD
RAK Bank
Standard Chartered Bank

Money Exchange

Al Ansari Exchange (at Arabian Ranches Retail Centre)

Service Fee Payments

(at Arabian Ranches Retail Centre)
Emaar Service Fee Kiosk

Mosques

Al Rahman Mosque (near retail centre)
Al Salam Mosque (inside Polo club)

Reporting

Smart Police Station (SPS)
Near Arabian Ranches Retail Centre

Petrol station

ENOC modular petrol station
Opposite Mirador Gate 2

Sports & entertainment

Arabian Ranches Golf Club
+971 4 366 4700
Dubai Polo & Equestrian Club
+971 4 361 8111

Education

Jumeirah English Speaking School
+971 4 361 9019
Raffles Nursery
+971 4 427 1476

Others

African + Eastern
+971 4 360 6620

Useful numbers

| | |
|--------------------|----------|
| Fire | 997 |
| Ambulance | 998 |
| Police | 999 |
| Dubai Municipality | 800 900 |
| Taxi | 800 9090 |
| DEWA | 991 |

Visit us at our community office

📍 ECM Arabian Ranches office,
between Al Reem 2 and the skate park

Monday to Friday, 9 AM to 8 PM
Saturday and Sunday, 9 AM to 5 PM
+971 4 367 7861

800 EMAAR (36227)

Community Security
+971 56 389 4076

www.arabianranches.ae

المراةع الحربية

ARABIAN RANCHES



EMAAR

COMMUNITY
MANAGEMENT