

# community buzz

DECEMBER 2022

THE GREENS & VIEWS

EMAAR

# what's inside



## Community updates

Green moves  
Floral lineup



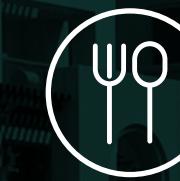
## Competitions & challenges

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Fitness Weekend  
National Day Celebration

## Green moves

New stations for household recyclables have been installed at Fairways, Nakheel 3, Nakheel 4 and Golf Towers. The colour-coded bins are segregated for the disposal of cans, plastic, bottles, and paper. Jump on to this green movement as this is the first step in ensuring that recyclable materials are put to good use.



## Floral lineup

The season of vibrant blooms is upon us and the bougainvillea bushes lining the community streets are a sight to behold. Don't miss the pink ornamental vines that add an extra hue to your day and are an instant pick-me-up. With their beautiful, dense flowers, they are also a sustainable favourite as they require very little watering.



# Rule Refresher

The festive season is here and this quarter, we bring you nine top tips on what it takes to be a good neighbour.



Be respectful of your neighbours when you throw a party. Follow the noise ordinance and keep it a minimum.



Be a responsible pet parent by keeping them on a leash when visiting common areas. Most importantly, clean up after them.



Do not overspeed inside your community. Be mindful of senior citizens, children, and strollers.



Follow proper waste disposal practices. Everyone wants a clean vicinity.



Do not tailgate other vehicles and carry your vehicle access cards with you.



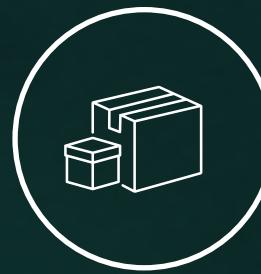
Avoid parking in front of others' parking spots.



Be mindful when using common amenities. Move on once you are done.



Don't obstruct corridors and common areas. This could be a hindrance if there is an emergency.



Do not store tools, boxes, strollers, or any belongings at parking bays. It's unsightly and will be confiscated by community security.

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Mosquito season is here. Empty out uncovered food, water, water features, bird feeders, toys, and buckets. Clean out the outdoor floor mats.

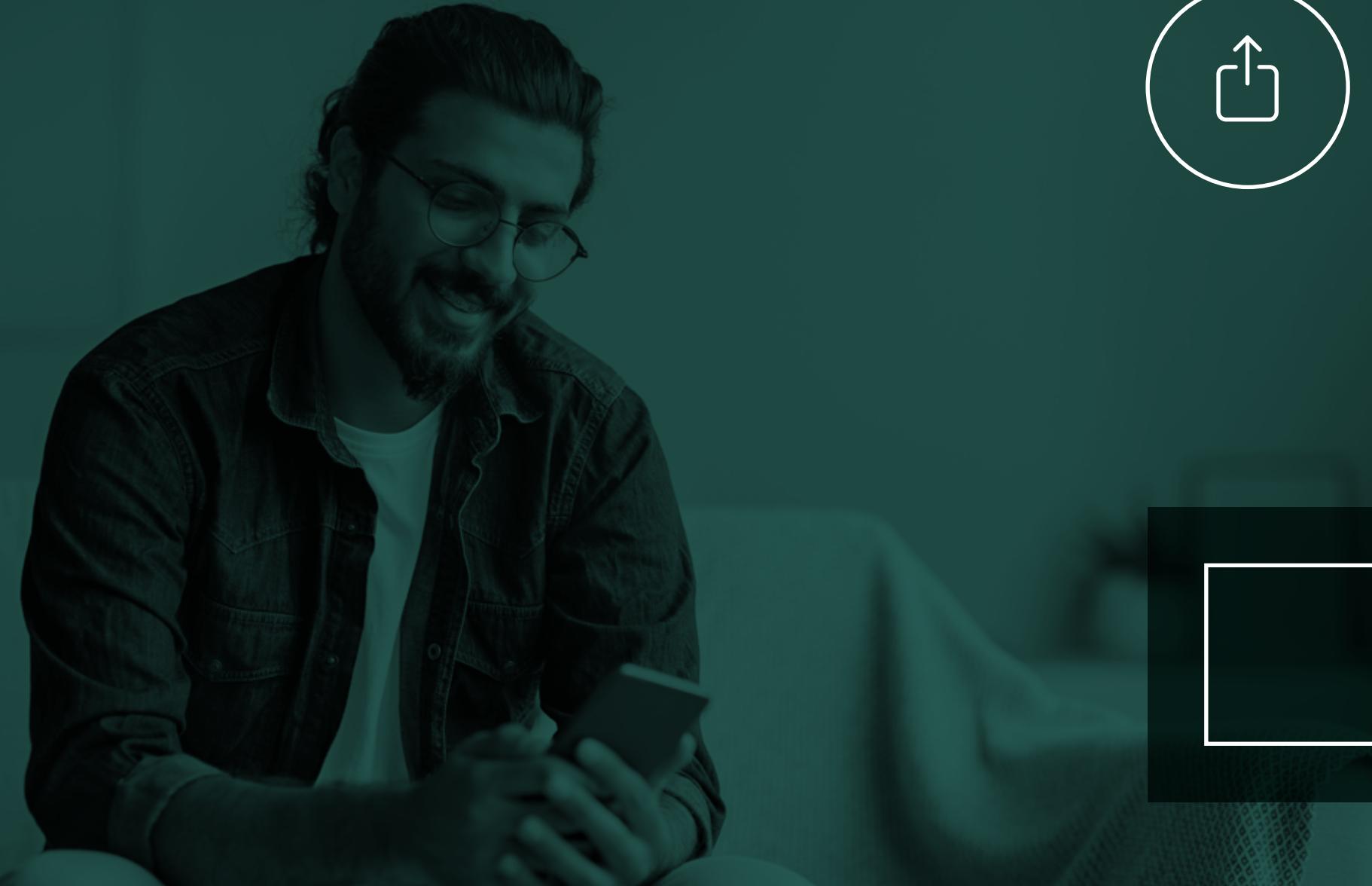


Do not store furniture, strollers, or belongings at your carports. It's unsightly and can be an obstruction in an emergency.

# Update your details

**Have new family members living with you? Or changed your mobile number?**

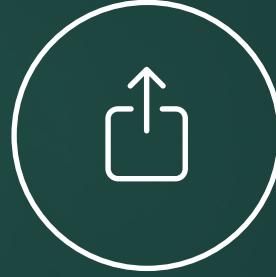
Avoid missing out on important news, events or campaigns by keeping your information updated.



Log in to your community portal or Emaar One mobile app and click PROFILE. Use EDIT to revise details. You will receive an OTP for changes on mobile number and email addresses.



Ensure mobile numbers and email addresses are the ones you regularly use.



For uploaded documents, limit file names to alphanumeric characters and ensure size is below 2 MB to avoid errors. Preferred formats are pdf, jpeg or png and Google Chrome is the recommended browser.



Upload new Tenancy Contracts or Emirates ID card by logging in to the community portal. Select RENEWAL from the menu to add new documents.



Access cards are linked to Tenancy Contracts. Close to expiry, three email reminders for renewal are sent to avoid card deactivation.



Feel free to reach us at 800 EMAAR (36227) and our team is happy to help.

# Service fee quick guide



## Why must I pay?

Service fee defaulters impact the ongoing maintenance of the community, administration, common area insurance, management, audit, and expenses required to run the community's common areas.



In case of further queries, reach us on 800 EMAAR (36227) or write to us at [servicefees@ecm.ae](mailto:servicefees@ecm.ae)



## How can I pay?

- Your community portal, [thegreensandviews.ae](http://thegreensandviews.ae)
- Emaar One mobile app
- Community service fee kiosks at your community centre\*
- Set up Auto Pay on your portal
- Cash, card (including Amex), and cheque payments\*\*
- Bank transfer  
\*as applicable  
\*\*Available at Customer Happiness Centre, Building 2, Emaar Square



## Things to remember

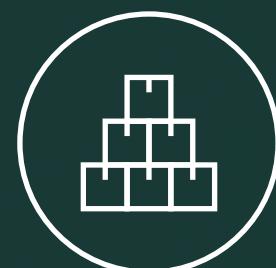
- Auto Pay must be renewed at the start of every year. It is valid only for a particular year's invoicing period.
- In case of concerns over fees charges on the Mollak system (Noqodi), please pay on the portal or Emaar One mobile app.
- Payment reminders for outstanding fees are sent four days before the due date, one week and two weeks after the due date.
- Defaulters may attract an eventual case at the Rental Dispute Centre. This could slow down processes for Ejari and NOCs for sale of property.

# Balcony Etiquette

Your balcony is an extension of your living space and deserves every bit of TLC you give your apartment. Here is a quick reminder to help you and your neighbours ensure a safe and peaceful experience during this season of the great outdoors.



Cigarette buts must not be thrown from windows or balconies. This poses a major risk of injury and is a fire hazard.



Your balcony is not a storage space. This is an eye sore to the community and over exposure of sunlight can damage your personal belongings.



Satellite dishes cannot be installed in balconies. It is against the law and heavy fines from Dubai Municipality will apply.



Garbage must go down your building chute, not the balcony. Be mindful of passerbys and your surroundings.



DO NOT hang laundry on the railings or walls of your balcony. This affects the aesthetics of your building.



DO NOT barbecue or smoke sheesha in your balcony. This is a fire hazard.



*In case of non-compliance with the Community Rules, offenders will be issued with a Notice of Violation followed by a penalty and local authorities may be involved in the matter.*

Nature Of Violation	Remedial Period	Violation Penalty (In AED)
Misuse of patios and balconies	3 days	500
Unauthorized exterior attachments	15 days	1000

# Hot water savings

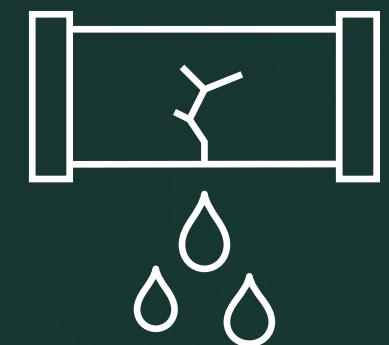
With the onset of cooler months, the water heaters at homes across the community will be working overtime. But here are our two cents on bringing down those extra digits in your DEWA bills.



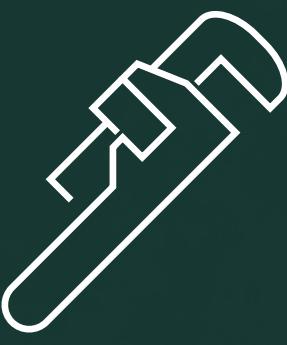
Switch off the heater when not in use and at night. This will reduce your utility bills.



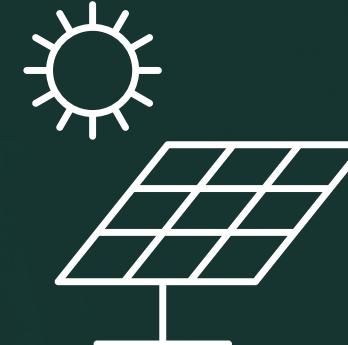
It takes only 20 mins to warm water for one shower. Switch off heaters after use.



Look out for leaks and dampness in your bathroom and shower areas. This is a classic sign of faulty water heaters. Not only can they spike your bill but is also a hazard.



Be religious about yearly maintenance. A well-maintained water heater does not use much energy.



Getting a new water heater? Opt for a solar or electric heater with a top rating of 5 or 4 stars and approved by the Emirates Authority for Standardization & Metrology (ESMA).

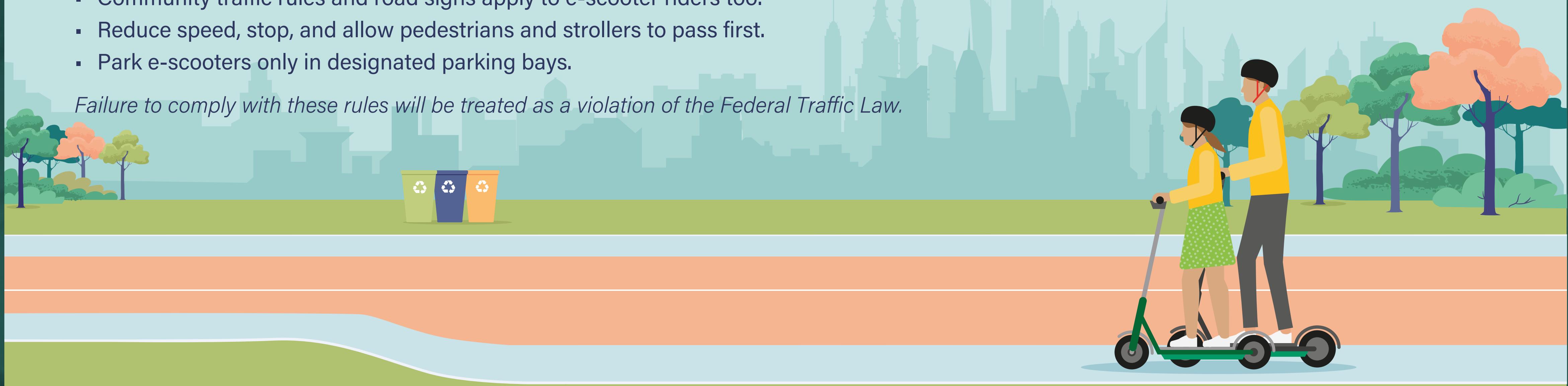
# ***When on an e-scooter...***

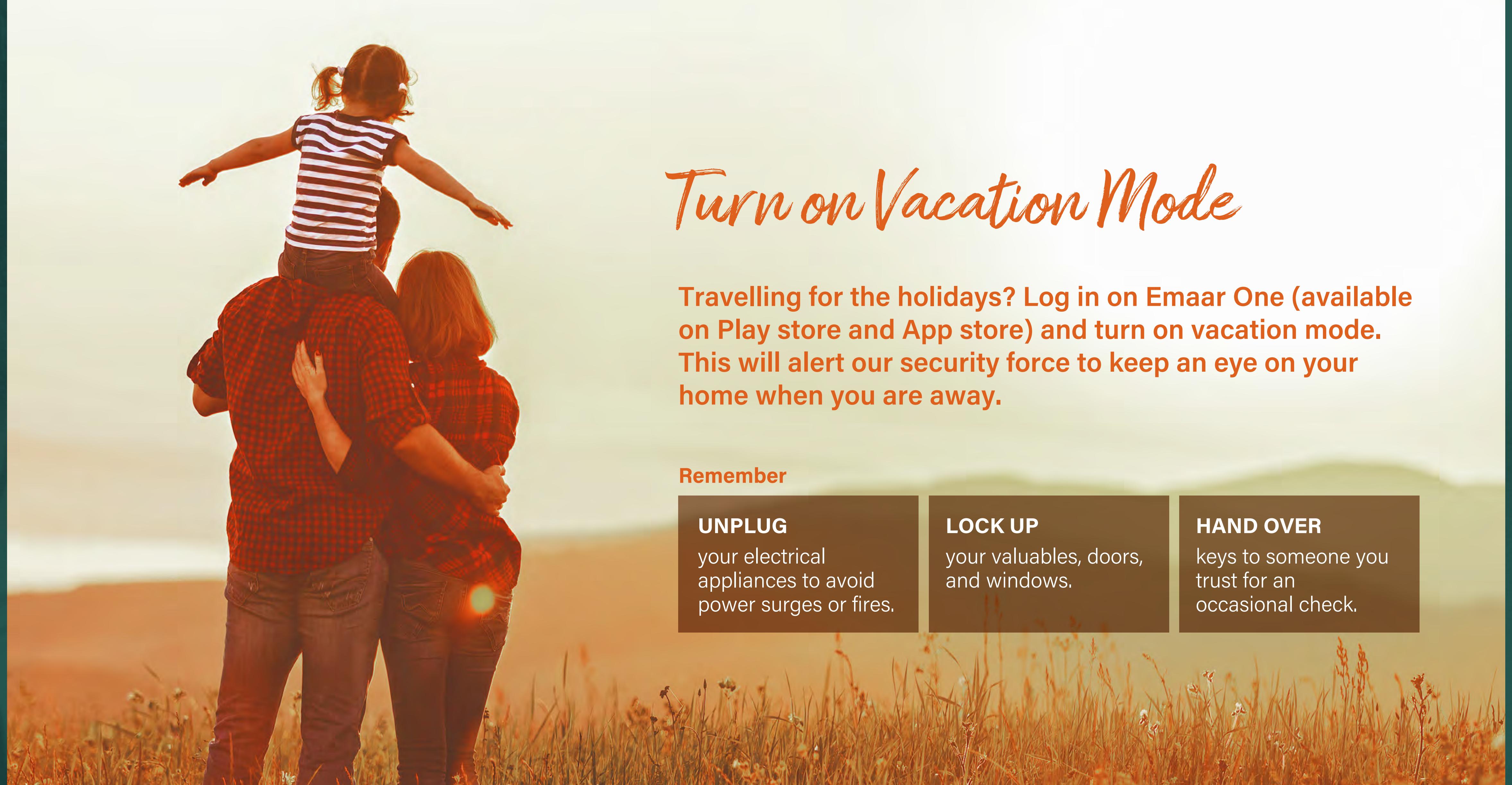
With the rise in popularity of e-scooters in town, so have the related mishaps.

They may be the easiest mode to zoom around in, but here are a few golden rules to follow when using them in your community premises.

- Riders must be 16 years or above.
- Users must wear protective helmets, knee bumpers, and reflective clothing.
- One cannot exceed 20km/hr on an e-scooter and avoid internal roads during peak hours.
- Riders must not carry anything that impacts their balance during the ride.
- Ferrying other people around is not permitted.
- Community traffic rules and road signs apply to e-scooter riders too.
- Reduce speed, stop, and allow pedestrians and strollers to pass first.
- Park e-scooters only in designated parking bays.

*Failure to comply with these rules will be treated as a violation of the Federal Traffic Law.*





## Turn on Vacation Mode

Travelling for the holidays? Log in on Emaar One (available on Play store and App store) and turn on vacation mode. This will alert our security force to keep an eye on your home when you are away.

### Remember

#### UNPLUG

your electrical appliances to avoid power surges or fires.

#### LOCK UP

your valuables, doors, and windows.

#### HAND OVER

keys to someone you trust for an occasional check.

# Get a Home Health Check



- Your home is your happy place. Keeping it sustainable, clean, and comfortable can prevent major damages and save you money in the long run. Bookmark this checklist to enhance the quality of your home.
-  **Treat the leak:** Prolonged water leaks can be costly and may be an indication of underlying issues of damaged water heater, pipe bursts, clogged drains, etc. Investigate and fix it immediately.
  -  **Check the smoke detectors:** Having a non-operational fire alarm system and smoke detectors is against the law. You can get it checked by a certified and authorized technician.
  -  **No place for dust mites:** Arrange a deep cleaning of your home to remove dirt and dirt from nooks and corners, especially under sofas and beds.
  -  **Repair cracks and chips:** Ceiling and wall cracks larger than 1/10 inch need to be looked at by a professional.
  -  **Clear out your junk:** Regularly clear junk and waste from the house. You can reach out to Take My Junk on 800 JUNK (5865), 0568085865, or 0503955865.

# Rewind

## Diwali Garba Night



Rewind

## Halloween Fright Night



Rewind

## Fitness Weekend



Rewind

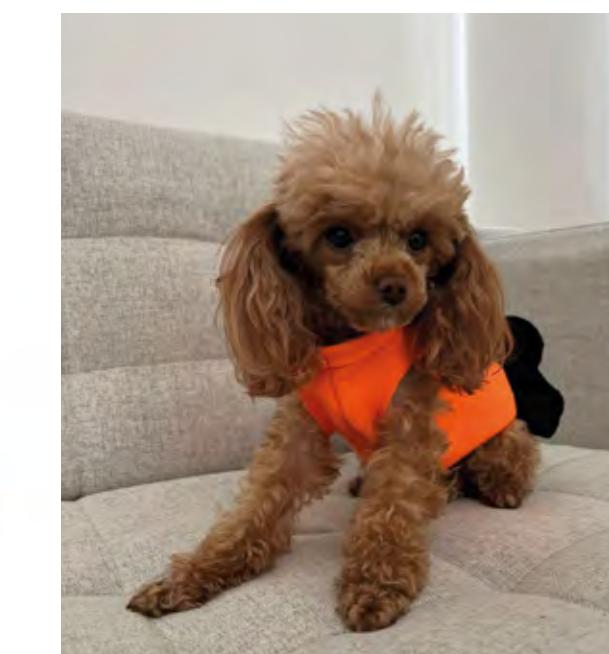
## National Day Celebrations





# MY SPOOK TACULAR PET

Congratulations to all the furry babies that dressed up for the Halloween competition. Presenting the winners of My Spooktacular Pet who got themselves a grooming session each from Pet Corner Dubai.



BabeDog  
Dubai Hills Estate



Perksik  
Reem



Harley  
Dubai Hills Estate

# RECIPE CORNER

Celebrations are incomplete without food and banter. Some recipes have a special place in our lives because of the memories around it. This festive season, our resident, Faika from Dubai Hills Estate shares a dish close to her heart and family.



## Rosemary Chicken Roast

### What you will need

▪ Full chicken	600-700 gms
▪ Black pepper	1 tsp
▪ Rosemary	4 tbsp
▪ Paprika	Half a tsp
▪ Lemon juice	(as per taste)
▪ Olive oil	
▪ Soya sauce	5 tbsp
▪ Water	

- Preheat the oven to 180C. Prep the chicken with black pepper, rosemary, and paprika inside out.
- Mix soya sauce in a cup of water and set aside. Cover the baking dish with foil paper, pour the soya sauce mix and place it in the oven for 30 mins at about 180C.
- Place the chicken in this dish (make sure there is still enough water in the dish) and cook at 180C for another 30 minutes or until the chicken is done.
- Drizzle with lemon juice and olive oil before serving.
- Serve the roast chicken in a bed of rice and potato wedges.

**Pro tip: Add a dash of soya sauce to the chicken before baking for the golden hue.**



# From the Resident's Desk



Sun blazing, birds chirping, lush green spaces, lovely jogging tracks, and the lakes. We wake up to a beautiful, vibrant community - one that lives and thrives together, for yourself, your family, friends, and your pets.

But are we doing enough for the community's hygiene? Let's start with picking up after your pets. Not the most glamorous task but a worldwide survey by APPMA suggests only 40% of pet handlers pick up after their pets. This is, however, changing.



## Waterbodies, alert!

Rains wash it away or it gets drained out in our sewage system. But decomposing pet waste releases excessive nutrients that give birth to algae and weed, making our lakes murky and smelly.



## Pathogen harbour

Salmonella and e.coli found in pet poop can cause diarrhea, stomach cramps, and fever. Let's pick up before it's too late.



## Not a fertilizer

Pets eat meat and grains, so their waste contains nitrogen that makes grass turn brown or yellow.

Cleaning up pet poop is the new law in many communities and heavy penalties are imposed if laws are not followed. Here are my top tips we can adopt to help our communities:

- Use the dog waste bins in your community provided by Emaar.
- Use a poop scooper.
- Keep an eye on the food your pets eat. Use high-quality ingredients.
- Always carry a waste bag on your pet walks or pet runs.
- Do not allow your pet to poop near lakes or any water features.
- Spread awareness amongst your fellows, family, and friends.

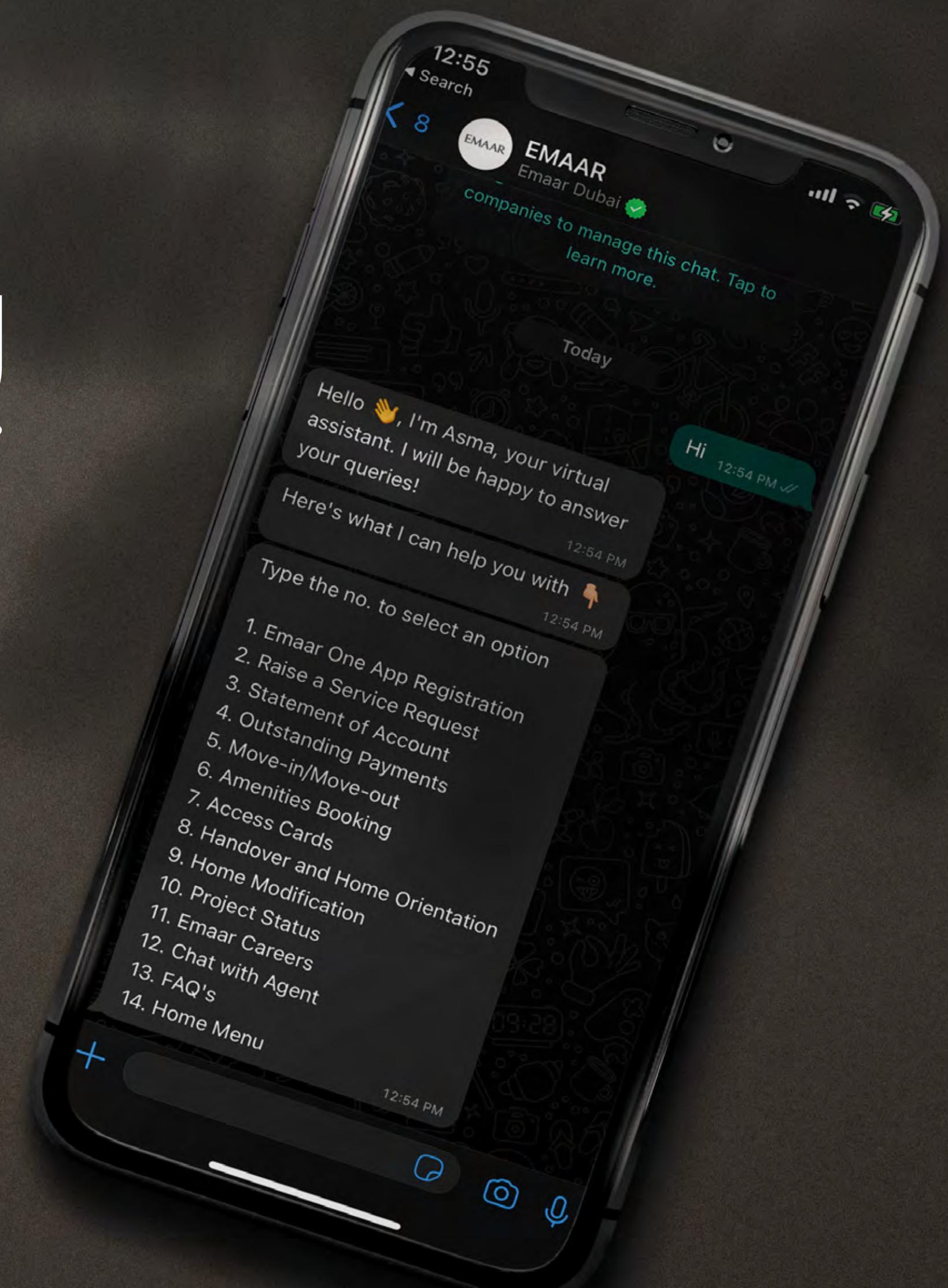
Concerned resident & pet enthusiast  
Sidarth Mahindra, Arabian Ranches

# WE HEARD YOU *and we're here for you!*

Manage your property in a touch.

Introducing our new Whatsapp bot  
for 24x7 chat support

Say HI on 800 EMAAR (36227)



# Crossword challenge

Put your thinking caps and try to work your way through the clues. First five to solve the crossword win exiting prizes!

Send your answers to [events@ecm.ae](mailto:events@ecm.ae) with your full name, address and mobile number before 15 December 2022.

## Across

- 3. hawaiian guitar
- 4. santa's helper
- 6. brightness
- 8. father christmas
- 9. santa comes through

## Down

- 1. small talk
- 2. showy trinket
- 5. written message
- 6. bread
- 7. wreath of flowers





**KEEP AN EYE  
OUT WITH  
EMAAR EYE!**



EMAAR  
ONE

Introducing your very own virtual reporting tool

## EMAAR EYE

on Emaar One mobile app.

Notice anything in the community common areas, hotels or entertainment destinations that needs fixing?

**See it. Click it. Report it.**

Log in to Emaar One and select **EMAAR EYE** to follow the steps below.



1  
CLICK A PICTURE  
FROM YOUR  
SMARTPHONE



2  
ATTACH PICTURE  
AND SELECT THE  
CATEGORY



3  
MENTION  
LOCATION OF  
THE ISSUE



4  
ADD A VOICE  
NOTE OR TEXT  
AND SUBMIT

Every time you report an issue, you enter a monthly raffle to win uber cool prizes!

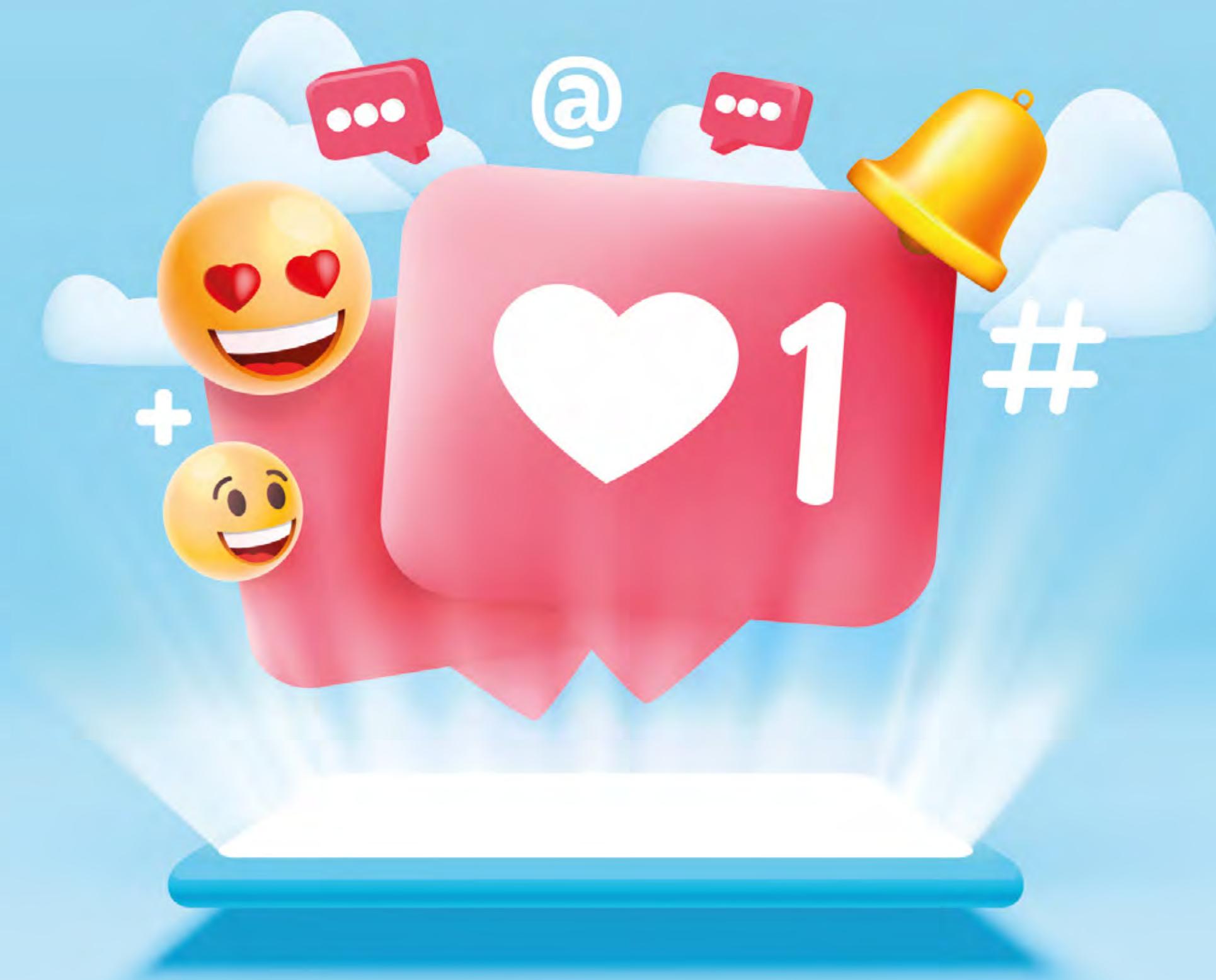
QUICK

EASY

REWARDING

EMAAR | COMMUNITY MANAGEMENT

# We are live on social media



Follow us on @emaarcommunities on Facebook and Instagram.  
Catch up on all our news, exciting contests, and campaigns.

# In & around

## Health

Marina Pharmacy (in The Greens Souk)

04 366 3535

Bin Sina Pharmacy

800 246 7462

## Restaurants & cafes

Wagamama (in The Greens Souk)

04 361 5757

Costa Coffee (in The Greens Souk)

04 368 3385

Kentucky Fried Chicken (in The Greens Souk)

600 52 2252

Organic Foods & Café (Emaar Business Park)

04 361 7974

Starbucks Coffee (Emaar Business Park)

04 422 4888

Planet Terra Cafe (in Panorama)

04 578 2000

## Salons

Tips and Toes (in The Greens Souk)

04 361 9797

The Barber Shop (in The Greens Souk)

04 454 2711

Caractere Salon (in Panorama)

04 360 7284

## Education

Regent International School

04 360 8830

## Groceries

Aswaaq Supermarket (in Panorama)

800 ASWAAQ (279227)

Choithram's (in The Greens Souk)

04 366 3160

## Service Fee Payments

Emaar Service Fee Kiosk (in The Greens  
Souk)

## Banks

RAK Bank

04 213 0000

Abu Dhabi Commercial Bank

600 502030

Standard Chartered Bank

600 522 288

Abu Dhabi Islamic Bank

600 543216

Emirates NBD

600 540000

## Money exchange

Al Rostamani Exchange (The Greens Souk)

04 564 6541

## Mosques

Sharbatali mosque (near The Greens Souk)

## Car wash

Ecogreen

04 551 4244

Baba Car Wash

050 809 1289

JM Car Wash

052 884 3059

## Useful numbers

**Fire** 997

**Ambulance** 998

**Police** 999

**Dubai Municipality** 800 900

**Taxi** 800 9090

**DEWA** 991

## Visit us at our community office

📍 Ground Floor, The Links, West Tower,  
The Greens & Views.

Monday to Friday, 9 AM to 8 PM  
Saturday and Sunday, 9 AM to 5 PM  
+971 4 438 4083

800 EMAAR (36227)

Community Security  
+971 56 389 4122

[www.thegreensandviews.ae](http://www.thegreensandviews.ae)



## THE GREENS & VIEWS

EMAAR  
COMMUNITY  
MANAGEMENT