

# community buzz

NOVEMBER 2023

DUBAI HILLS  
ESTATE

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EMAAR

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Eid Al Adha



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# ***No More Carrying Heavy Bags***

Shopping is fun but carrying back the heavy bags from your car to your house is a nightmare. Well it no longer is for the residents of Collective 1 & 2. New shopping and luggage trolleys have been added to the community facilities for the ease of our residents.

The shopping trolleys can be found in the basement levels of Tower A & B, while the luggage trolleys are in the ground floor by the concierge of Tower A & B. Please return the trolleys to its original place after use so that all residents can use and enjoy them.

# ***Canopies for Shade***

Dubai's sun is harsh and leaving your cars parked in the open isn't the best thing you want to do. Keeping this in mind, we have installed canopy shades in the car park at Park Point Block D. Be it the harsh sun or the winter rains, these canopies will shade your vehicles.



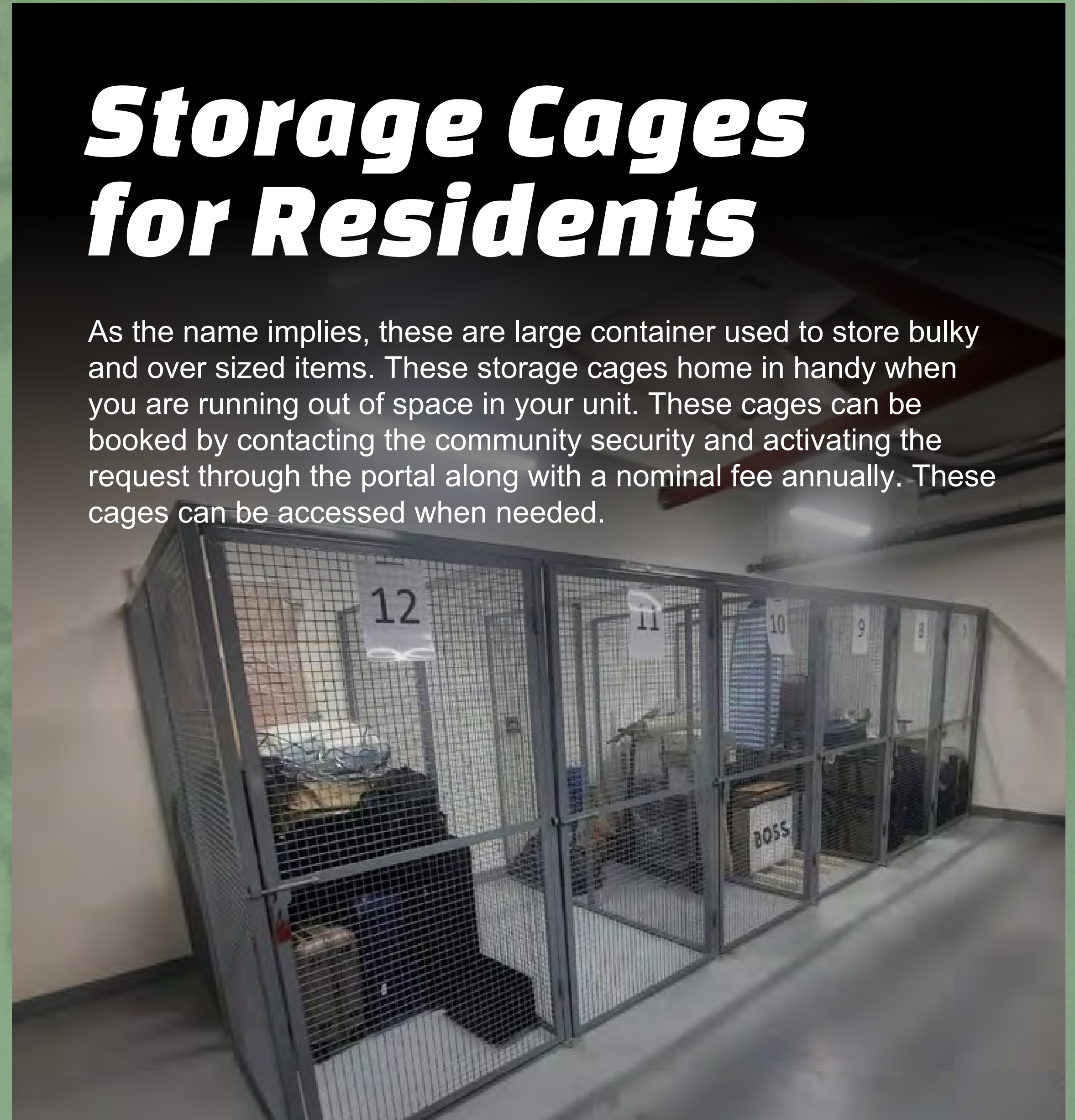
# ***New Bicycle Stands***

Don't leave your bicycles laying around. We have installed additional bicycle parking bays at the parking bays of Park Point. Leaving your bicycles and bikes unattended can make it prone to damage and theft and in many cases it is unsightly. We encourage you make use of these exclusive stands for your bikes and bicycles.



# ***Storage Cages for Residents***

As the name implies, these are large container used to store bulky and over sized items. These storage cages home in handy when you are running out of space in your unit. These cages can be booked by contacting the community security and activating the request through the portal along with a nominal fee annually. These cages can be accessed when needed.



# ***EV Chargers in Mulberry***

Dubai Hills Estate in its pledge to promote and support sustainability and green living, have installed new EV chargers in Mulberry. Residents are requested not to occupy the charging units for more than 4 hours at a stretch. Hope more residents find this convenient and we see more energy efficient vehicles in the community. The EV chargers are conveniently located outside the building, near the roundabout.



# Rule Refresher



## Bug Control

Falling temperatures mean mosquitoes, roaches, and spiders are on the hunt for a cozy corner in warm homes. They seek food and moisture.

Buckle up pest control plans. Ventilate your home, seal cracks/holes, declutter storage piles and keep wet zones dry. Some pests can trigger asthma and allergies.

Pest control in common areas and maintenance of bug zappers are being carried out as part of seasonal care.



## Think and Throw

Green waste, electronics, and hazardous materials do not belong with household trash.

Double bag your trash bag if it leaks or is too heavy.

Do not squeeze a large bag down a trash chute. If it expands on its way down and gets stuck, it could create a backup.

Never leave trash on the floor of the garbage room and do not store items there. This can promote pest breeding especially with food waste.



## Catch That Leak

Keep your eyes peeled for discolored/stained walls, drips, or puddles in bathrooms and the kitchen.

Leaking water heaters can be disastrous. Watch out for signs of rust, mold, and mildew, that could snowball to ceiling damage or collapse.

Get a home health check of plumbing fixtures to avoid unexplained spikes in utility bills.

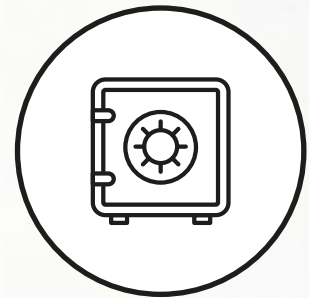


## Unattended Delivery

Schedule home deliveries when you are available and clear them within a day's time. Reach out to security if you are unable to.

Large-sized packages lying outside may get damaged and pose an obstruction during an emergency.

# ***ECM Recommends***



**Securing valuables in a safe designated space. Invest in a good fire-proof safe vault to store your important documents, jewelry, cash and other important items.**



**Getting a comprehensive home content insurance. Home content insurance covers a wide range of scenarios including fire and natural catastrophes and protects against all home valuables and personal possessions.**



**Against leaving unattended water and food sources open for birds and cats feeding in the community common areas as this promotes pest breeding.**



**Against leaving huge cardboard boxes, strollers, toys, bikes or any personal items in the parking bays or common areas like corridors/hallways and emergency exits.**

# Fire Safe

The major causes of fire in residential units are highlighted below. Please avoid these activities to keep your home and community safe.

**Careless smoking** - Smoking and throwing lit cigarette butts around your property and in common areas is a fire hazard.

**Barbecue** - There is no restriction on barbecuing in your community, however, we recommend you do so in the dedicated barbecue stations (where the facility is available).

**Fire Hazardous Items** - Identify and remove fire hazards in your home. There should be at least three feet distance between heating items and any flammable substances.

**Matches & Incense Sticks** - Unattended or careless use of matches, candles and incense sticks in your home can start a fire.

**Unattended Cooking** - Pay close attention when cooking and remember to turn off the cooker when you leave home.

**Faulty Smoke Detectors** - Allow the community maintenance team to check the condition of your smoke detectors regularly. Do not block or cover the detectors.

**Decorative Lights in Balconies & Backyards** - Decorative lights, particularly those that utilize flammable materials or have poor insulation, can increase the risk of accidental fires, especially when the weather outside is warm.





# ***Are You Rain Ready?***

**The cooler months will be upon us soon and residents in UAE are eager for some rain fun. But is your home rain ready? Preparing your homes for these inclement weather conditions will protect your home and valuables.**

- Look around your property and identify spots where water could build up if there is a sudden persistent or heavy rain fall. Gutters and down pipers cant hold a lot of water and if it is blocked with natural debris, the water wont drain away. Ensure they are clear and ready.
- Inspect windows and doors for any gaps or if sealants have worn off. Water can seep through the smallest gaps.
- Make sure any exposed electrical points are covered. If your area is prone to flooding, raise your electrical sockets or wall mount your electrical appliances.



## **Always Remember**

- Don't leave kids unattended outdoors during inclement weather conditions.
- Drive safe and slowly when the roads are wet. Over speeding may result in complete loss of control over the vehicle.
- Rain can deteriorate visibility. Keep the headlights on and fog lights off.



# Get Sustainable, Go Paper-less

Going paperless is a journey that takes time. You can't have a paper-free home overnight, but you can implement these simple tips to kickstart your journey.

Reducing the use of paper will save money and resources, improve transparency and help the environment.

- Sign up for electronic bills. It's faster and better for the environment.
- Invest in cloud storage. There are a host of cloud storage options to choose from like Google Drive, Dropbox & Box.
- Set up automatic backups. Schedule regular backups so that you have all your files securely stored and accessible on the cloud.
- Use a to-do list app instead of sticky notes. Make the switch from paper notes to electronic to-do or project management apps. There are loads of free apps to choose from on the App Store and Play Store.
- Use online sign-up forms instead of paper forms. These are easier to track too!
- Switch to reading on a kindle. Read books, newspapers and magazines on a kindle or listen on Audible. It not only saves you space, but is easier to handle too.



# ***Unveiling A Stunning New Look!***

Check out the new avatar of our website, Log in today [www.ecm.ae](http://www.ecm.ae)



# Rewind

## Eid Al Adha





  
NABTA

## **Green Innovation in Dubai Hills Estate!**

Discover Emaar's latest sustainable venture, bringing farm-fresh flavours straight to your plate. Stay tuned for an innovative twist on community living, blending luxury with eco-consciousness. NABTA Farm's vertical farming is about to change the way you experience fresh produce.

# ***In & Around***

## **Health**

King's College Hospital London  
+971 4 519 9777

Nahdi Pharmacy  
+971 50 454 8628

## **Education**

GEMS International School  
+971 4 339 6200

GEMS New Millennium School  
+971 4 445 2900

GEMS Wellington Academy  
+971 4 512 9100

Blossom Nursery  
800 687 7379

Kumon  
+971 54 508 0344

## **Petrol Station**

ENOC Petrol Station  
Near Maple 1

## **Groceries**

Franprix  
+971 4 575 4914

Urban Foods  
+971 4 334 3436

Geant Express Supermarket  
+971 4 232 2115

## **Salons**

The Corner Barber  
+971 4 884 4903

Juice Spa & Salon  
+971 50 102 9960

Vinca Rose Ladies Salon & Spa  
+971 52 575 2092

## **Sports & entertainment**

Dubai Hills Golf Club  
+971 4 362 7555

Adventure Park  
+971 4 448 5033

The Storm Coaster  
+971 4 448 5033

Reel Cinemas  
800 38224 6255

## **Useful numbers**

**Fire** 997

**Ambulance** 998

**Police** 999

**Dubai Municipality** 800 900

**Taxi** 800 9090

**DEWA** 991

## Visit us at our community office

 Park Point, Tower C,  
Dubai Hills Estate

Monday to Friday, 9 AM to 8 PM  
Saturday and Sunday, 9 AM to 5 PM  
+971 4 438 4088

800 EMAAR (36227)

### Community Security

Fairways, Parkways,  
Hills View & Hills Grove,  
Club Villas, Golf Grove

+971 56 409 3802

Mulberry

+971 56 545 6429

Acacia

+971 56 545 2164

Maple & Sidra

+971 56 409 3828

Collective

+971 54 206 4805

Park Point

+971 50 839 6339

Park Height

+971 54 705 3860

[www.dubaihillestate.ae](http://www.dubaihillestate.ae)



# DUBAI HILLS ESTATE

## EMAAR

COMMUNITY  
MANAGEMENT