

What's Inside





Community updates

Lounge at the pool



Resident's tips & tricks

Sustainable living

Rule refresher

Manage your visitors with a few clicks!

Update your details

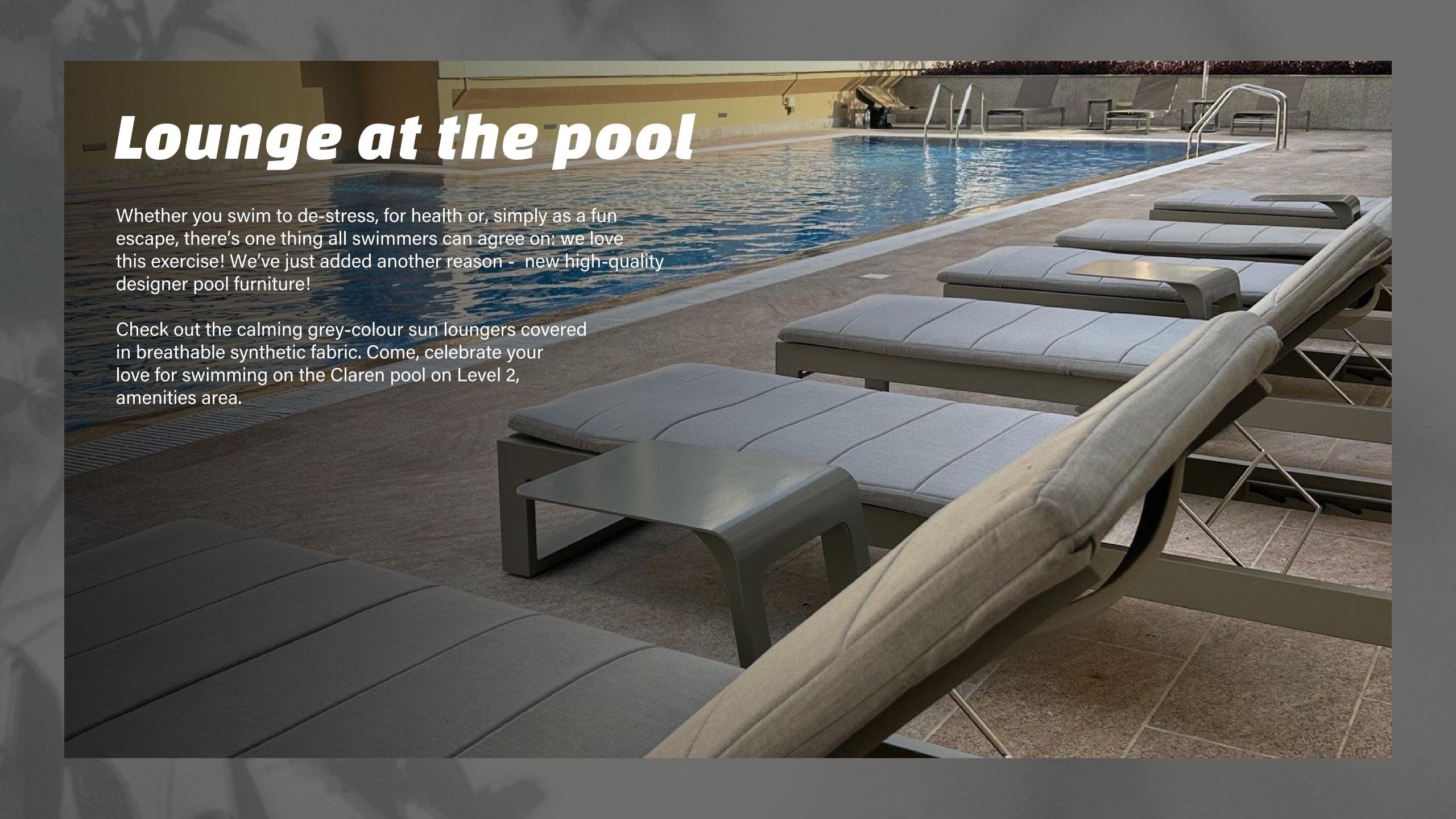
Pests abound!

What's in the parking?





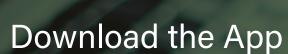
In & around



Update your details

Do you have new family members residing with you, or have you recently changed your mobile number?

Avoid missing out on important news, events, or campaigns by keeping your information updated on downtowndubai.ae





Available on







Log in to your community portal or Emaar One mobile app and click PROFILE. Use EDIT to revise details. You will receive an OTP for changes to your mobile number and email addresses.



Ensure your mobile numbers and email address are the ones you regularly use.



For uploaded documents, limit file names to alphanumeric characters and ensure the size is below 2 MB to avoid errors. Preferred formats are pdf, jpeg or png and Google Chrome is the recommended browser.



Upload new Tenancy Contracts or Emirates ID card by logging in to the community portal. Select RENEWAL from the menu to add new documents.



Access cards are linked to Tenancy Contracts. Close to expiry, three email reminders for renewal are sent to avoid card deactivation.



Feel free to reach us at 800 EMAAR (36227) and our team will be happy to assist you.

Rule refresher

Here's a section to help you make your community pleasant and safe haven for all.



Eliminate triggering false fire alarms

Fire alarms can disrupt people's daily routines and cause unnecessary noise and anxiety. To prevent false fire alarms resulting in a panic situation, avoid smoking indoors or cooking food that causes excessive smoke or steam. Turn your kitchen chimney on when required and take measures to ensure your community is false fire alarm free.



Catch the leak

Be vigilant towards discoloured/stained walls, drops, or puddles in bathrooms and the kitchen, as they could be an early indication of leakage. Keeping an eye on signs of rust, mold, and mildew could avoid potential mishaps or damage. Get a home health check on plumbing fixtures to avoid unexplained spikes in utility bills.



Dispose of cigarette butts the right way

Littered cigarette butts release toxic chemicals and are highly flammable. Not disposing them of appropriately may cause inconvenience to your neighbours and the community as a whole. Ensure cigarette butts are disposed of in a designated ashtray or trash can after soaking the butt and ashes in water.



Maintain community peace

Remember, we live in a diverse community with multicultural people. Be extremely mindful about avoiding loud music, yelling, slamming doors, or other activities that can disturb the peace and harmony of the community. It's best to inform your neighbours about a party or gathering at your residence and keep the noise level controlled.

Manage your visitors with a few clicks!

Have a guest coming? Or expecting a delivery of furniture or electrical appliances? Stress no more as the Visitor Management system is your one-stop-shop on the Emaar One app. To facilitate smooth access for your guests and visitors follow the below steps.



Click on the Visitor Management icon.

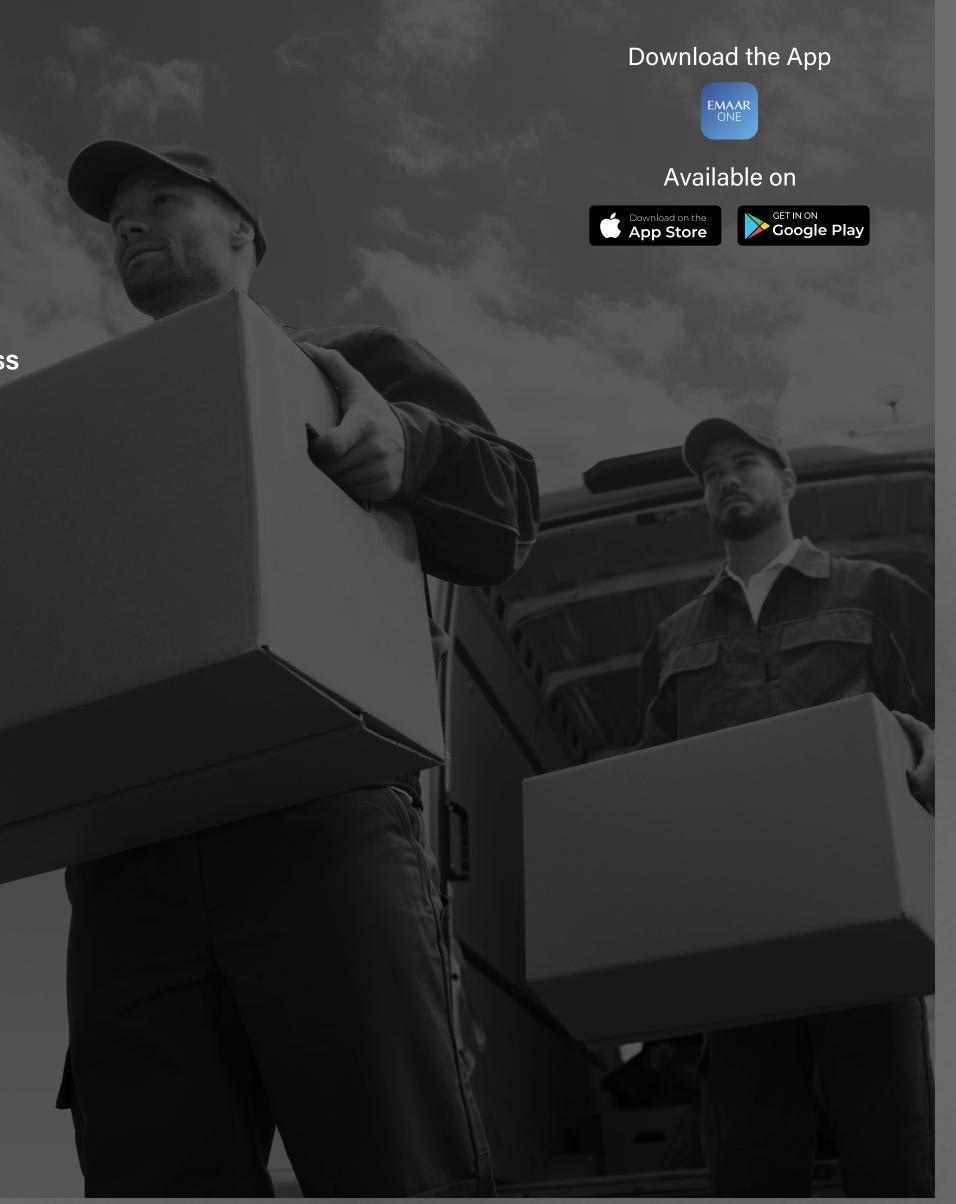
Click 'Add Visitor' button and accept the Terms & Conditions.

Fill in Visitor details and upload documents.

Purpose of Visit	Documents required
Visitor	None
Agent/Broker (Viewing Only)	Passport / Emirates ID
Delivery of Furniture or Electronics	Passport / Emirates ID

- Request will be auto-approved instantly and a QR code will be generated which needs to be shared with the visitor.
- Visitor needs to show the QR code to the security / concierge at the time of visit.
- You will be able to see the approved Visitor Details in the Visitor Management list on the app.

Please do not use this feature to request for access relating to home maintenance.



Pests abound!

The importance of pest management cannot be overstated. Pest control can prevent health issues and even property damage caused by harmful insects. Regular pest control inside your home is recommended even if the common areas are regularly fogged.

Reduces allergies: Pests in our homes could lead to skin allergies, asthma, and other respiratory problems. In some cases, people are also allergic to pest allergens. One of the most common causes of asthma among children is cockroaches.

Protects your property: Carpet bugs, cockroaches, silverfish and moths are among the insects that attack furniture's wooden and fabric components. Controlling pests is critical to avoiding costly repairs and replacement to your assets.

Food supply: Regular insect management at home might help to avoid food waste and contamination. In addition to attacking food, these bugs leave behind unwanted organic materials that can harm people's health.

Diseases & Health Risks: When pests breed in large numbers, they give rise to various diseases and health problems like leprosy, skin infections, UTIs, intestinal infections, food poisoning etc. These bacteria and viruses cause serious harm to humans and pets.





What's in the parking?

All our apartments come with designated parking spots for the residents; but this space is only for the vehicles to occupy. Tools, furniture, boxes, strollers or any other personal belongings can't be stored in these parking bays. As unsightly as this may get, you risk your personal belongings to dust, theft, and damage. Any personal items stored in the common parking areas will be confiscated by community security.

Live more sustainably

Living sustainably is becoming increasingly important in our world today and it's great to see communities taking steps to encourage their residents to reduce waste. One major aspect of sustainable living is being mindful of our energy and water usage. It's important to remember that small changes can add up to big results. Swapping daily tasks and products for more sustainable/eco friendly alternatives can reduce the effect we have on the environment.



Cutting down on water usage not only reduces your effect on the environment but also helps you save on your bill. Having a water butt in your garden allows you to water the garden without using water from the tap. Reusing water after cooking or cleaning to water plants decreases your water usage.



Turning off lights and electronics when they are not in use, using energy-efficient appliances, and taking shorter showers can all make a big difference.



Sell or donate unused or unwanted items. This gives the items a new purpose and lessens the production of new items. This can also save you money, unlike throwing away old products and filling landfills.



When you recycle, items get broken down into materials which can be used in new products. Not only does this repurpose items, but it also takes the strain off the amount of raw materials that need to be harvested.



Ramadan Recipe Corner

Ramadan celebrations are incomplete without food and banter. Some recipes have a special place in our lives because of the memories around them. This Ramadan, our resident Sakina Hussaini shares a dish close to her heart and family.

Ingredients

- 1 cup vermicelli
- 1 litre full-fat milk
- 1/2 cup ghee (clarified butter)
- 1/2 cup chopped dates
- 1/4 cup chopped almonds
- 1/4 cup chopped cashews
- 1/4 cup chopped pistachios
- 1/4 cup raisins
- 1/2 cup condensed milk
- 1/2 cup sugar (adjust to taste)
- 1/2 teaspoon cardamom powder
- A pinch of saffron strands (optional)
- Rose petals and chopped nuts

Sheer Khurma can be served warm or chilled as preferred.

Let's get cooking

Prepare Vermicelli: Heat ghee in a pan and sauté vermicelli until golden brown. Set aside after even browning.

Boil Milk: Bring full-fat milk to a boil in a separate pot. Add condensed milk, sugar, and cardamom powder; stir until the sugar dissolves.

Roast Dry Fruits: Lightly roast dates, almonds, cashews, pistachios, and raisins in a pan. Add it to the boiling milk.

Add Vermicelli: When the milk thickens slightly, add the roasted vermicelli. Cook until the vermicelli is soft. Add saffron strands for aroma.

Serve: Once desired consistency and sweetness is reached, remove from heat. Garnish with rose petals and additional chopped nuts.

In & around

ATMs

Emirates NBD, Boulevard Plaza
Mashreq Bank, Emaar Sales Center
Mashreq Bank, Vida Downtown Hotel
Mashreq Bank, Address Downtown
Mashreq Bank, Dubai Opera
HSBC, Burj Views

Health

Boots Pharmacy (The Residences) +971 4 419 0120

Al Manara Pharmacy (Souk Al Manzil) +971 4 362 1161

Marina Pharmacy (Souk Al Bahar) 800 7427 6229

BinSina Pharmacy (Emaar Square) +971 4 458 4338

New Planet Pharmacy (South Ridge Tower 1) +971 4 432 9158

Salons

Amaya Salon & Spa +971 4 374 1496 Hair Concept Salon +971 4 420 1165 Waterbike Ladies Salon +971 58 294 0106 Yas Beauty Salon & Spa +971 4 451 3333 Chivalry Gentlemen's Salon

Groceries

Géant Express +971 4 358 0981 Choithrams +971 4 577 6298

+971 4 368 9476

Spinneys +971 4 422 0399

Carrefour Market 80073232

Al Maya Supermarket +971 4 432 9623

Petrol Stations

ADNOC service station EPPCO

Mosque

Al Ghafoor Mosque

Cafes

Starbucks, Boulevard Plaza +971 4 419 0002

Starbucks, Souk Al Bahar +971 4 419 0195

Starbucks, Souk Al Manzil +971 4 419 0109

Starbucks, Emaar Square +971 4 419 0017

Caribou Coffee, Standpoint +971 4 277 8294

Caribou Coffee, Burj Views +971 4 346 5510

Caribou Coffee, Souk Al Bahar +971 4 420 3608

Education

Blossom Nursery 800 6877 379 (8 Boulevard Walk) 800 6877 379 (Al Manzil District) Jumeirah International Nursery +971 4 456 4955

Useful numbers

Fire 997
Ambulance 998
Police 999
Dubai Municipality 800 900
Taxi 800 9090
DEWA 991

Visit us at our community office

Shop 14, Ground Floor Souk Al Manzil, near Old Town Residences, Downtown Dubai

Monday to Friday, 9 AM to 8 PM Saturday and Sunday, 9 AM to 5 PM +971 4 362 7189

800 EMAAR (36227)

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The Lofts	+971 56 389 4078
Burj Vista	+971 56 404 5796
Boulevard Heights	+971 56 990 5355
Boulevard Central	+971 56 389 4130
Old Town Residences	+971 56 680 4124
	+971 56 341 3268
The Residences	+971 56 389 4119
	+971 56 341 3772

+971 56 680 4121
+971 56 389 4077
+971 56 389 4079
+971 56 389 4128
+971 56 389 4131
+971 56 389 4078
+971 50 537 4979
+971 50 643 1267
+971 50 210 3525
+971 56 533 2478
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COMMUNITY MANAGEMENT

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